



City of Cincinnati Primary Care Board Meeting
May 12, 2021
Agenda

Robert H. Brown	Donald Washington	Pamela J. Adams	Michelle Burns
Timothy Collier	Ashley Colmenero	Caroline Moore	Ki-Afi Ra Moyo
Luwana Pettus-Oglesby	Dr. Camille Jones	Dr. Angelica Hardee	Ashley Glass

6:00 pm - 6:05 pm Call to Order and Roll Call

6:05 pm – 6:10 pm o **Vote: Motion to Approve** the Minutes of April 14, 2021 CCPC Meeting

Old Business

6:10 pm – 6:20 pm Swearing in:
Pamela J. Adams
Robert H. Brown
Caroline Moore

6:20 pm – 6:35 pm Nominations of Officers
Nominated from last meeting:
Chair: Robert Brown
Vice Chair: Michelle Burns
Secretary: Caroline Moore
New nominations

6:33 pm – 6:45 pm Election of Officers

- **Vote: Motion to Elect** [nominee] as Chair (may be more than one)
- **Vote: Motion to Elect** [nominee] as Vice Chair (may be more than one)
- **Vote: Motion to Elect** [nominee] as Secretary (may be more than one)

6:45 pm – 7:00 pm CCPC Committees
Populating/Scheduling

7:00 pm – 7:10 pm By-Law Review – Presentation, Tim Collier

7:10 pm - 7:25 pm COVID19 Update – Presentation and Q & A, Dr. Maryse Amin

Leadership Updates

7:25 pm - 7:40 pm Geneva Goode
Rescue Plan Act Funding Proposal

{00335869-1}

- **Vote: Motion to Approve** Rescue Plan Act Funding Proposal
CCPC Operations Update

7:40 pm - 7:55 pm Dr. Grant Mussman
Monthly Quality Update
Executive Dashboard

7:55 pm – 8:05 pm Robert Hall, Chief Financial Officer
Finance Update – *handout*

New Business

8:05 pm – 8:15 pm New business

Next Meeting – June 9, 2021

Mission

To provide comprehensive, culturally competent, and quality health care for all.

CCPC Board of Governors Meeting Minutes
Wednesday, April 14, 2021
Call to order 6:00 pm

Roll Call

CCPC Board members present – Pamela Adams, Robert Brown, Michelle Burns, Timothy Collier, Ashley Glass, Dr. Angelica Hardee, Dr. Camille Jones, Caroline Moore, Ki-Afi Ra Moyo, Luwana Pettus-Oglesby, Donald Washington.

CCPC Board members absent – Ashley Colmenero, excused.

Others present: Dr. Maryse Amin, Robert Hall, Roshani Hardin, Christina Harding, Edward Herzig, Domonic Hopson, Jon Lawniczak, Dr. Phil Lichtenstein, Monica Mitchell Comm. Melba Moore, Dr. Grant Mussman, Dr. Anna Novais, Virginia Scott, Debi Smith, Zach Southwood.

Topic	Discussion/Action	Motion	Responsible Party
Call to Order/Moment of Silence	Meeting was called to order 6:00 p.m.		Robert Brown
Roll Call	11 present, 1 absent		
Minutes	Motion: That the City of Cincinnati Primary Care Board of Governors approve the minutes of the March 10, 2021 meeting.	1 st : Collier 2 nd : Adams Action: Passed	
COVID-19	COVID-19 Update – Presentation <ul style="list-style-type: none"> • March/April Highlights • Contact Tracing • Vaccination 		Maryse Amin, PhD, MS
CEO	CEO Update <ul style="list-style-type: none"> • Rescue Plan Act Funding • Senior Leadership Recruitment • CCPC Operations Update 		Domonic Hopson
QI/QA	UDS Measures <ul style="list-style-type: none"> • Highlights 		Grant Mussman, M.D.
Finance Update	Revenue Presentation for February 2021 <ul style="list-style-type: none"> • Revenue Collection • March Payor Mix Highlights • Account Receivable Trends • Days in Account Receivable & Total Account Receivable 		Robert Hall

	Motion: That the CCPC Board approve Mr. Hopson's Performance Evaluation as presented in executive session.	1 st : Burns 2 nd : Moore Action: Passed	
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Meeting adjourned 8:30 p.m.

Next meeting: May 12, 2021

The meeting can be found at: <https://archive.org/details/ccpc-board-4-14-21>



Date: 4/14/2021
 Clerk, CCPC Board of Governors

Caroline S. Moore
 Date: 4/14/2021
 Caroline S. Moore, Secretary

CCPC Board of Governors
Cincinnati Health Department
May 12, 2021

Board Members	Roll Call	Minutes	Elect Chair	Elect Vice Chair	Elect Secretary	Approve American Rescue Act Plan Funding
Pamela J. Adams	x			Adams		
Mr. Robert Brown	x	Y	M	Adams		Y
Ms. Michelle Burns	x	Y	M	Hardee	Y	Y
Mr. Timothy Collier	x		M			Y
Ms. Ashley Colmenero	x	Y	M	Adams		
Ms. Ashley Glass	x	Y	M	Hardee		Y
Dr. Angelica Hardee	x	Y	M	Burns		Y
Dr. Camille Jones	x	Y	M	Adams	2nd	Y
Ms. Caroline Moore	x	Y	M	Hardee		Y
Ms. Ki-Afi Ra Moyo	x	Y	M	Hardee		Y
Ms. Luwana Pettus-Oglesby						
Mr. Donald Washington	x	Y	M	Hardee		Y
Motion Result:		Passed	Moved to Hold Vote	Passed	Passed	Approved

x
x

Ms. Carrie Douglas - Ex Officio
Dr. Philip Lichtenstein - Ex Officio

X Present
Y Yay
N Nay
A Abstain
R Recused
M Move
2nd Second

DATE: May 18, 2021
TO: City of Cincinnati Primary Care Board Meeting
FROM: Maryse Amin, PhD, MS, Assistant Health Commissioner, CHES
SUBJECT: April/May COVID-19 Update

COVID-19 Presentation Update

The COVID-19 update presentation is provided in the Board packet.

March/April Highlights:

- As of May 5, 2021, the City of Cincinnati has 27,321 COVID-19 confirmed and probable cases.
- Based on the 7-day moving average, the rate has slightly decreased to 14.0 cases per 100,000 for the City of Cincinnati and 11 cases per 100,000 for Hamilton County.
- Based on the 7-day moving average for the number of cases per day as remained steady at 42.9 as of May 5, 2021.
- Outbreak cases remain to be reported in places of employment
- The percent positive for COVID-19 cases in the City of Cincinnati has increased to 5.5% and remained at 4.0% for Hamilton County outside of the city. In the 14-county area, the highest percent positive is observed in individuals 5-17 years of age (5.0%) and 18-24 years of age (6.1%).
- COVID-19 related hospital occupancy continues to show a stable decline, reducing the strain on the hospital staffing. The number of occupied beds for regional hospital capacity for med-surge and ICU beds is putting minor to moderate strain on staffing 2,297 7-day moving average and 448 7-day moving average, respectively for Southwest Ohio hospitals.
- Of the % hospitalized, 5% are COVID-19 positive, 23% are ICU admitted and 80% are on ventilators. The % hospitalized and on ventilators continues to show a steady decline.
- The first B.1.1.7 variant was reported for the City of Cincinnati jurisdiction in March, 2021. Currently, CHD reports 21 B.1.1.7, 1 B.1.351, 1 B.1.427 and 3 B.1.429 variant. As of April 1, 2021, the state has detected 620 B.1.1.7 variant cases.
- **Contact Tracing:**
 - CHD is actively monitoring 206 COVID-19 positive and close contacts.
- **COVID-19 Vaccination:**
 - As of March 29, 2021, CHD is working through vaccinating all individuals 16 years of age and older. We continue with outreach to target populations.
 - To date, CHD has vaccinated a total of 41,841 first dose vaccinations. For second doses, 37,628 doses have been administered. Currently, more second doses are completed than first doses administered in a week.
 - As of May 7, 2021, CHD is partnering with ODH to provide a mobile van to target neighborhoods.
 - Target neighborhoods are considered based on low vaccination rates and social vulnerability index calculated by ODH.
 - Target neighborhoods include: 45002, 45005, 45006

- Since CCPC has started administering vaccine at the Health Center sites, those vaccinated by race includes 57.5% black, 32% white, 3.6% other and 6.4% unknown were vaccinated.
- Thus far, approximately 40.7% of Ohioans and 42% of Hamilton County Residents have been started to be vaccinated.



COVID-19 Update CCPC Meeting

Maryse Amin, PhD, MS
May 12, 2021

Cincinnati COVID-19 Positive Cases

city of
CINCINNATI
HEALTH DEPARTMENT

COVID-19 positive cases, City of Cincinnati

7-day Moving Average Count

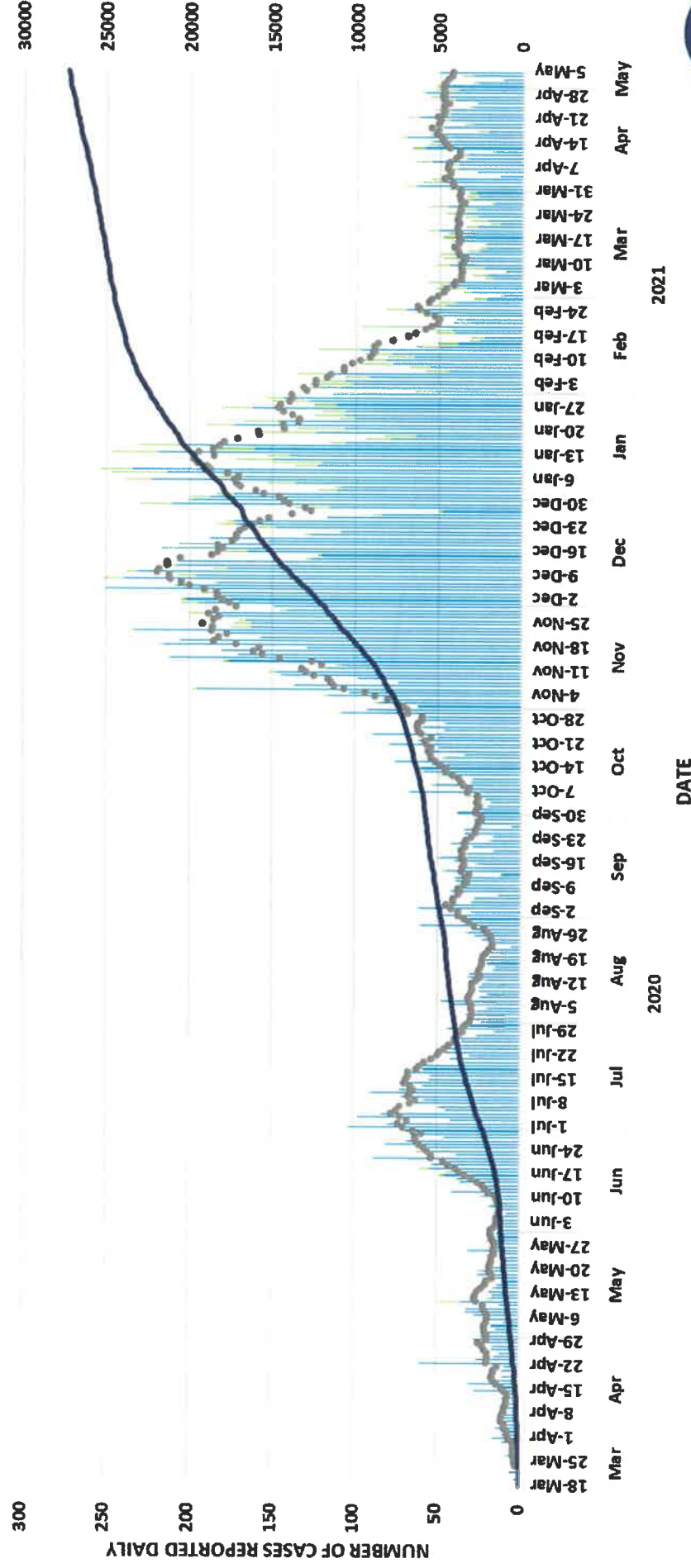
42.6

New Positive Cases

27321

TOTAL
CASES

EPIDEMIOLOGICAL CURVE



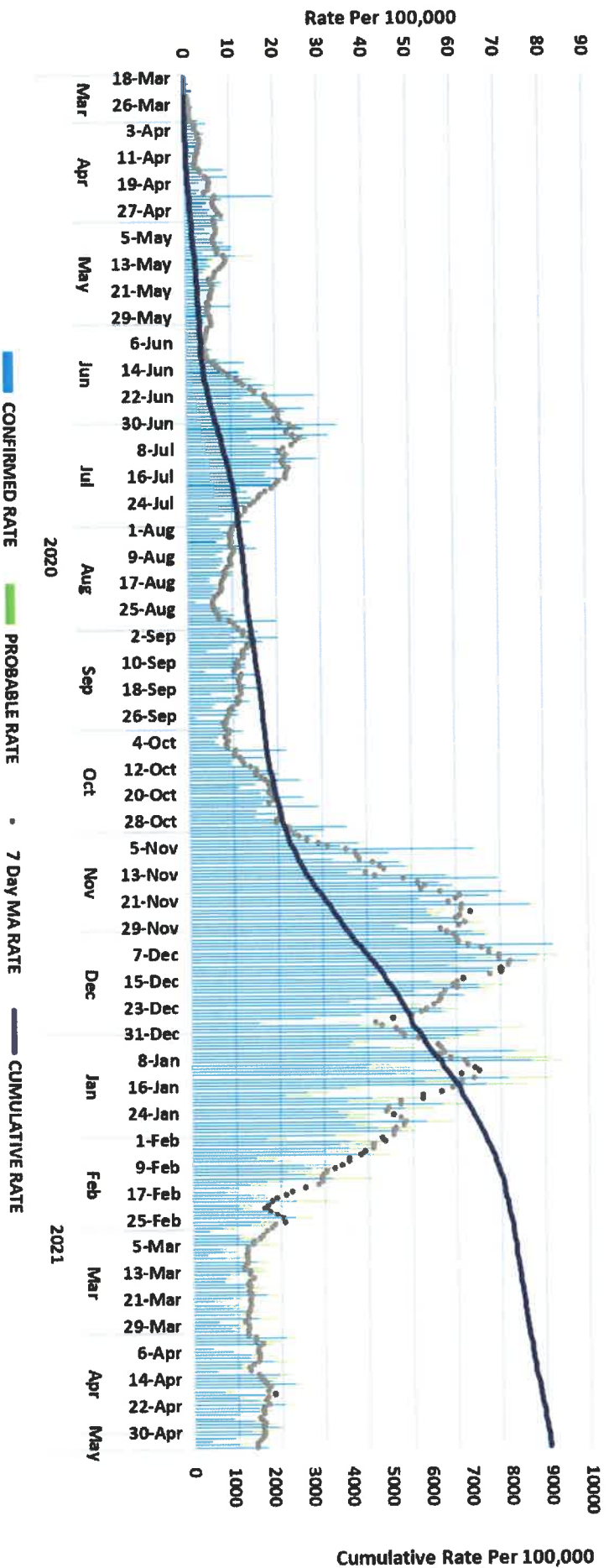
COVID-19 positive cases per 100,000, City of Cincinnati

7-day Moving Average Rate

14.0

New Positives (per 100,000)

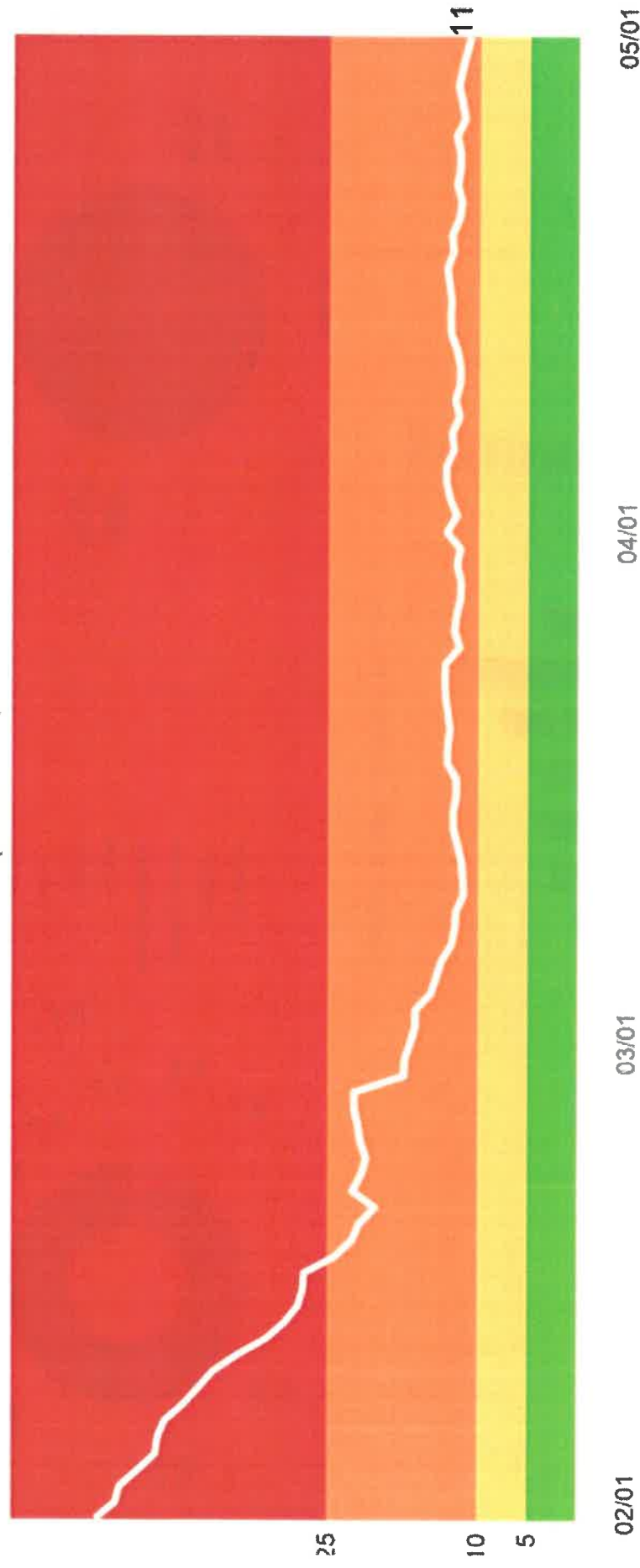
EPIDEMIOLOGICAL CURVE (RATE PER 100,000)



Data as of 5.5.21. Source: Ohio Disease Reporting System (ODRS); S. Courtney

COVID-19 positive cases per 100,000, Hamilton County

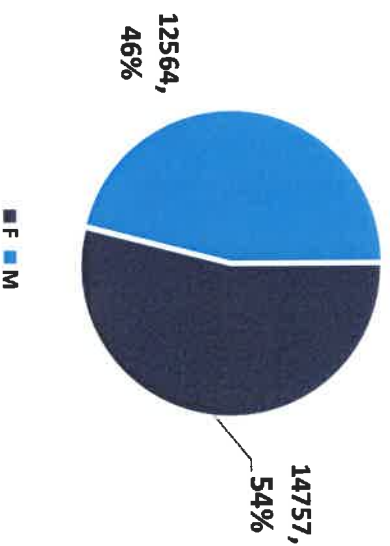
Hamilton County, Ohio
Population: 817,473



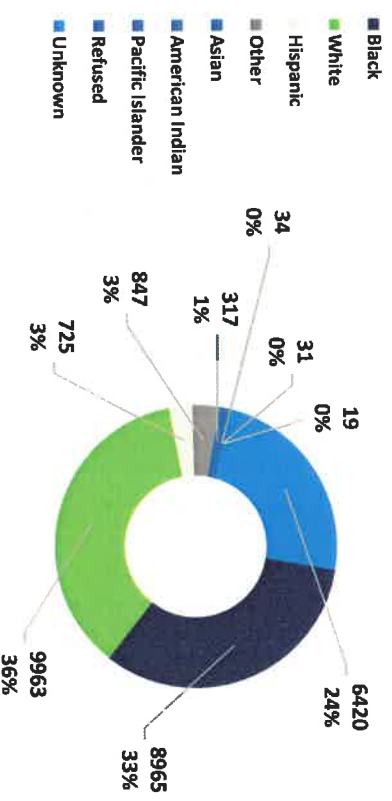
Data as of 5.2.21. Source: Ohio Disease Reporting System (ODRS); S. Courtney

COVID-19 total positive cases, City of Cincinnati

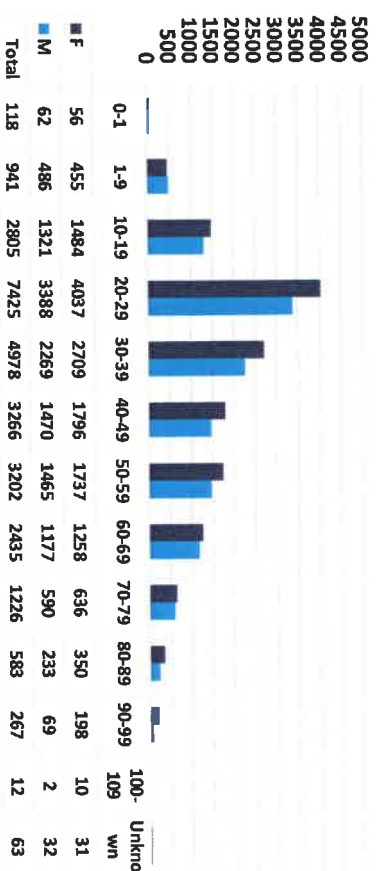
TOTAL NUMBER OF CASES BY SEX



TOTAL NUMBER OF CASES BY RACE



TOTAL NUMBER OF CASES BY AGE & SEX



City of Cincinnati Schools

CITY OF CINCINNATI SCHOOLS	
Cincinnati Public Schools	Non-Public / Charter / Parochial Schools
Positive Students	Positive Students
671	774
Positive Staff	Positive Staff
582	353
*Updated 4/27/2021	

City of Cincinnati variant cases

VARIANT B.1.1.7

21

TOTAL

CONFIRMED CASES

VARIANT B.1.427

1

TOTAL

CONFIRMED CASES

VARIANT B.1.351

1

TOTAL

CONFIRMED CASES

VARIANT B.1.429

3

TOTAL

CONFIRMED CASES

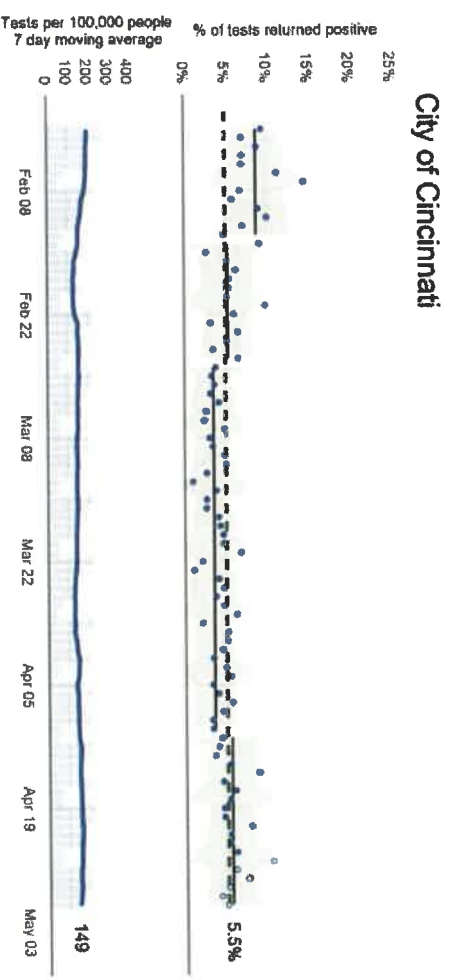
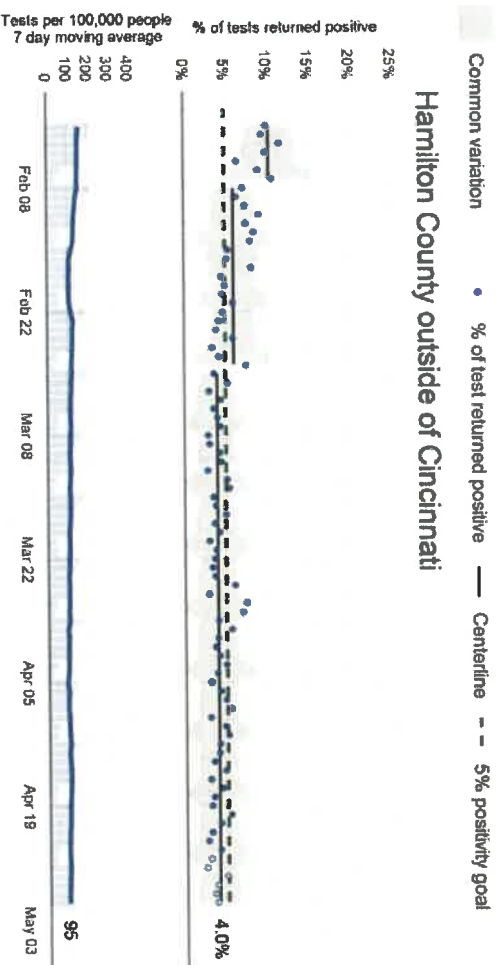
*VARIANTS ARE REPORTED BY ODH TO CHD AS A RESULT OF GENOMIC SEQUENCING AND SURVEILLANCE. THE AMOUNT OF SAMPLES TESTED IS UNKNOWN AT THIS TIME.

COVID-19 Model of Transmission and Percent Positive

city of
CINCINNATI
HEALTH DEPARTMENT

Percentage of positive results

Positivity rate and tests per 100,000 people for Hamilton County and City of Cincinnati



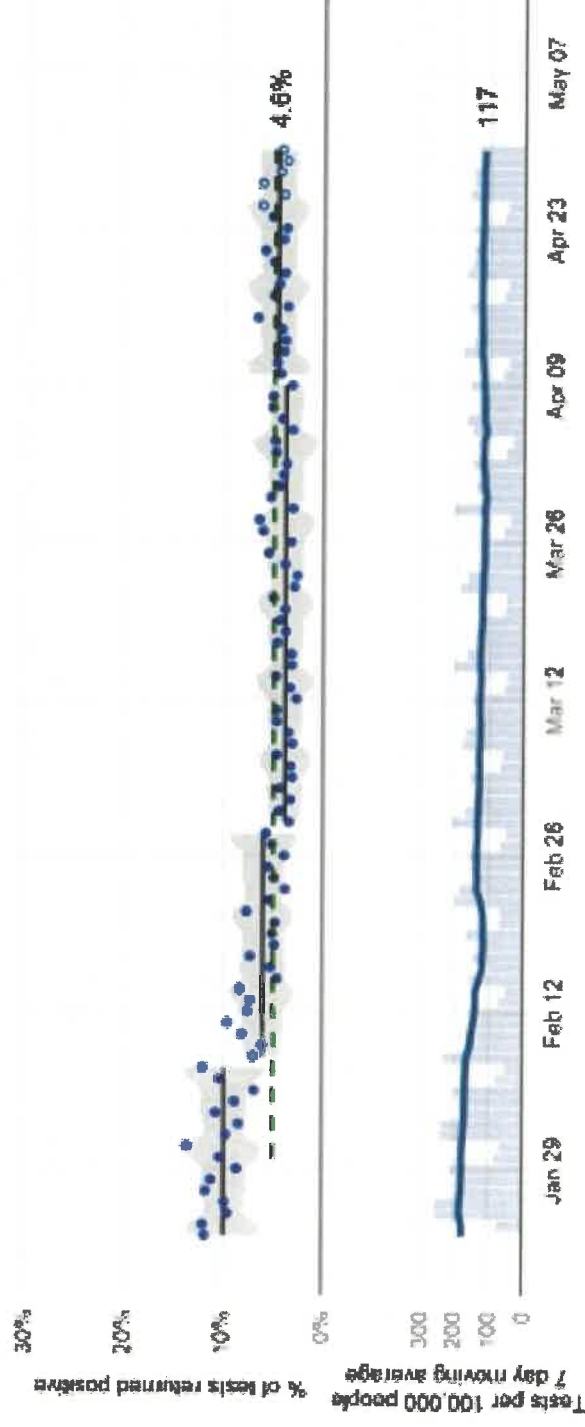
Open circles indicate points highly subject to change. Location is based on address provided to the lab.

Source: The Health Collaborative data as of 5/2/21

Open circles indicate points highly subject to change. Location is based on address provided to the lab.
Source: The Health Collaborative data as of 5.2.21.

Percentage of positive results – Hamilton County

Hamilton County, Ohio



COVID-19 Vaccination

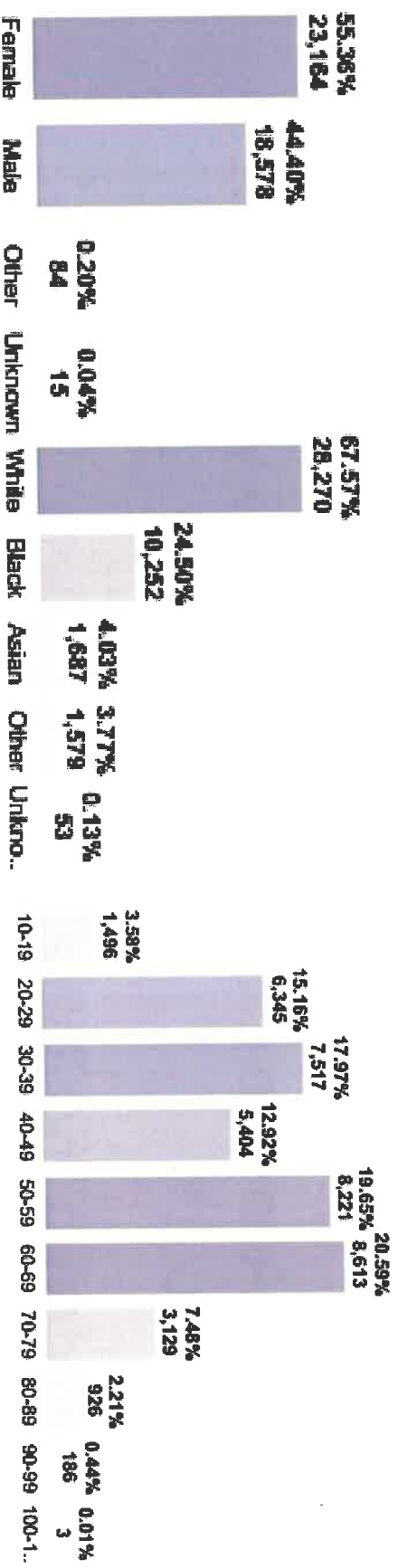
city of
CINCINNATI
HEALTH DEPARTMENT

COVID-19 Vaccination Ohio Eligibility

- All Ohioans 16 years of age and older eligible for COVID-19 vaccination
- Pfizer available to 16 +
- EUA to seek approval for 12-15 yo week of 5.10.21
- Moderna available to 18 +
- J&K available to 18 + - on hold

Cincinnati Health Department COVID-19 vaccinations started

Started Vaccination by Sex and Race



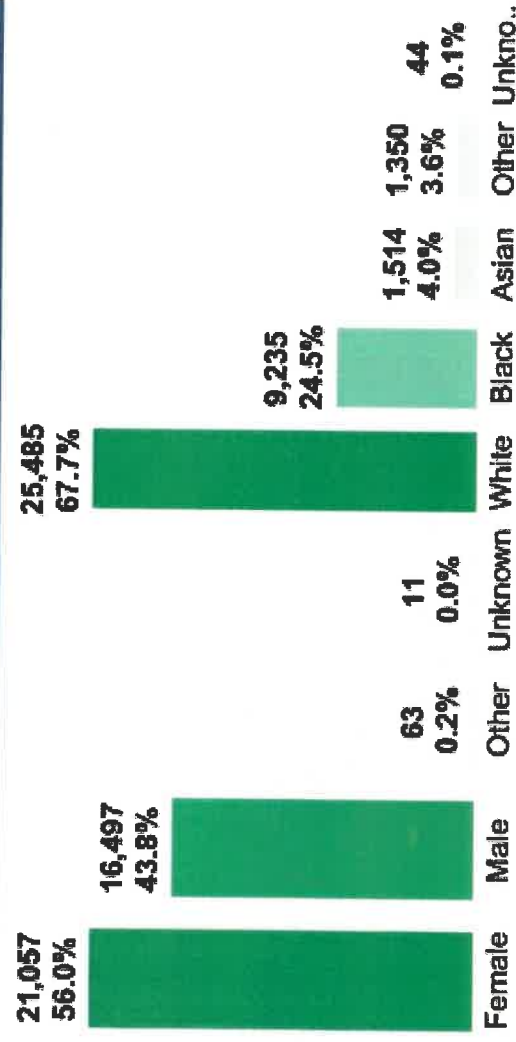
Started Vaccination by Age

41,841

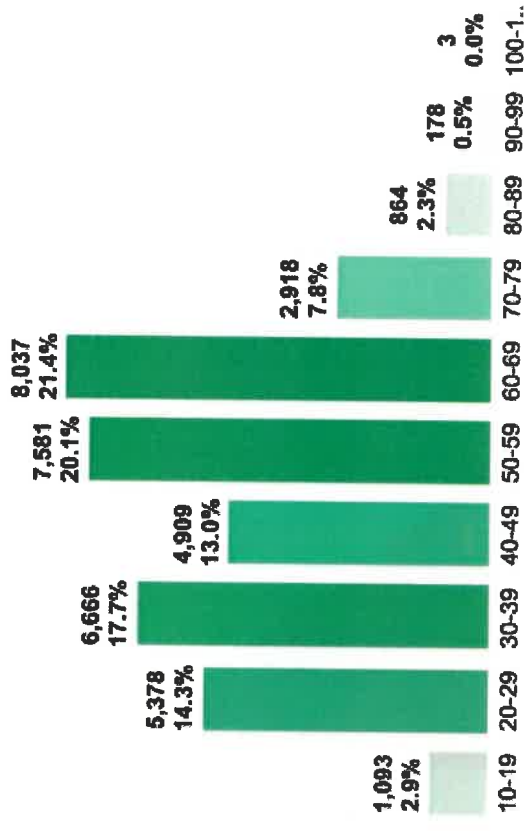
Cincinnati Health Department

COVID-19 vaccinations completed

Fully Vaccinated by Sex and Race



Fully Vaccinated by Age



37,628

Hamilton County and Ohio COVID-19 vaccinations by all providers

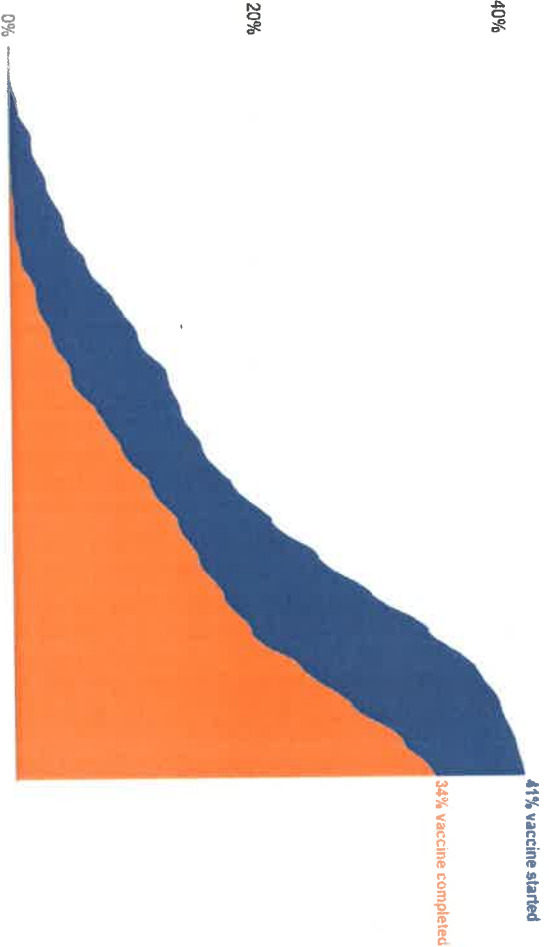
Hamilton County

Population: 817,473 Vaccines started: 339,216 Vaccines completed: 279,093

60%

40%

20%



Source: ODH, https://ocoronavirus.ohio.gov/static/dashboards/vaccine_data.asp on May 2nd, 2021 at 15:35

Ohio

Population: 11,689,100 Vaccines started: 4,715,308 Vaccines completed: 3,856,309

60%

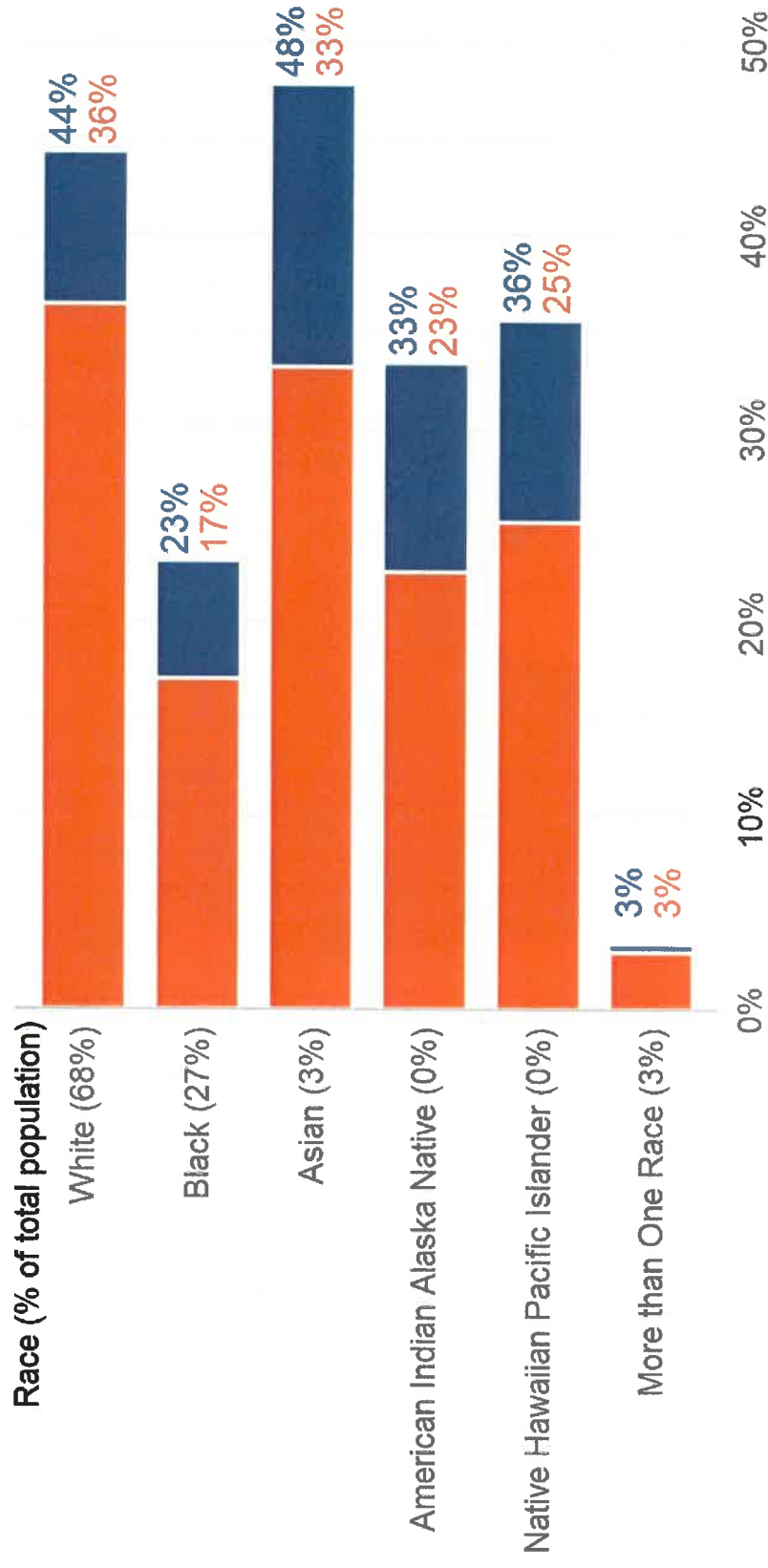
40%

20%

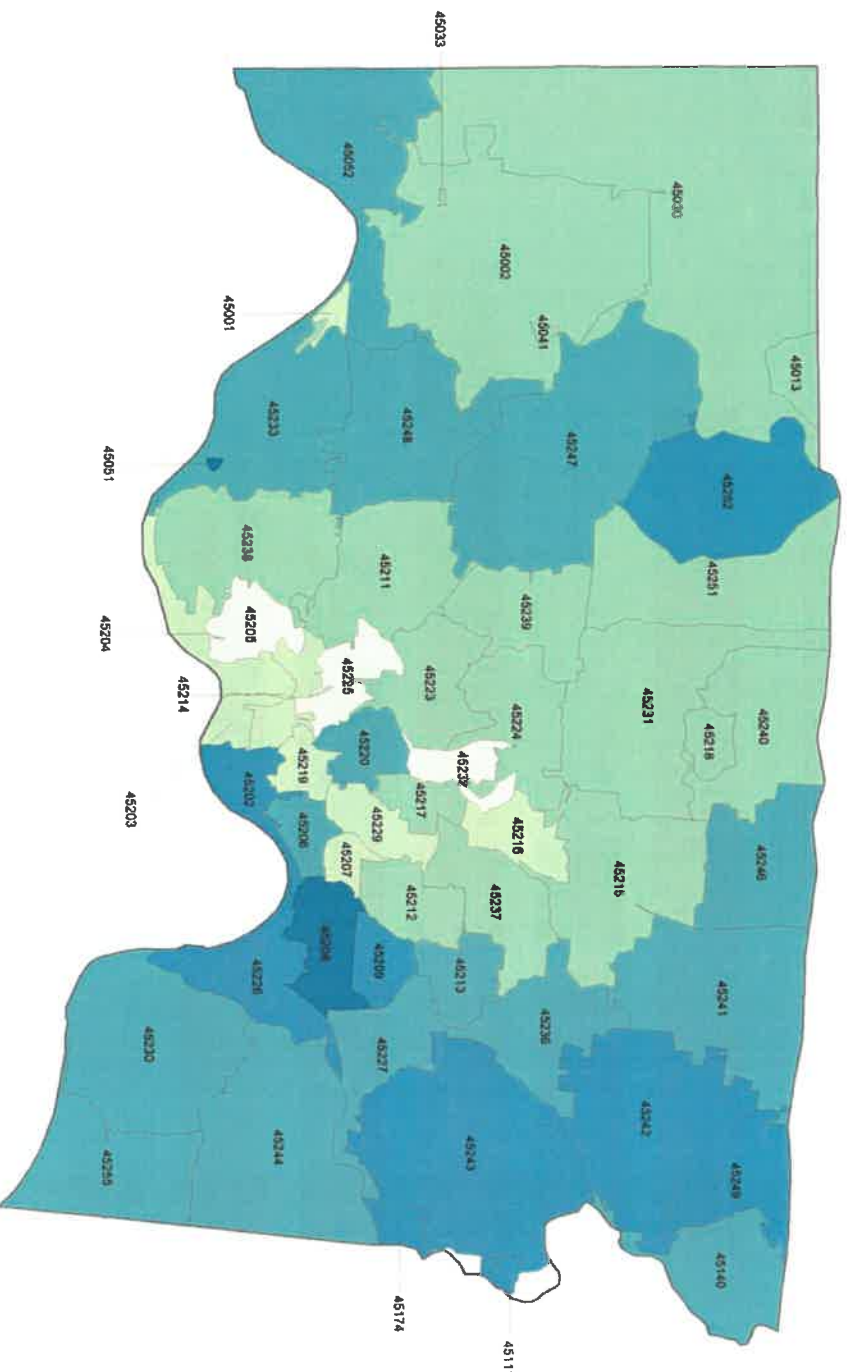


Hamilton County COVID-19 vaccinations by race by all providers

% of population with vaccines started and **completed** in Hamilton County by race



Hamilton County COVID-19 vaccinations by zip code

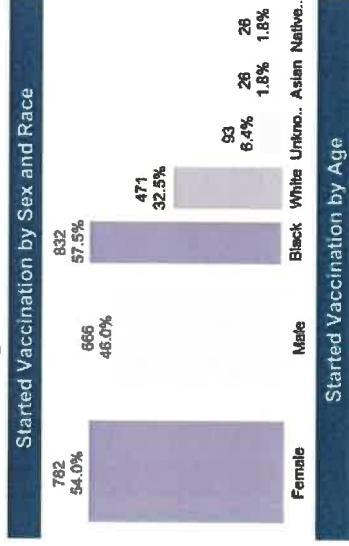


Lowest Performing Zips

- **45232:** Winton Hills/Winton Pl
- **45225:** N. Fairmount; Camp Washington; English Woods
- **45205:** Price Hill

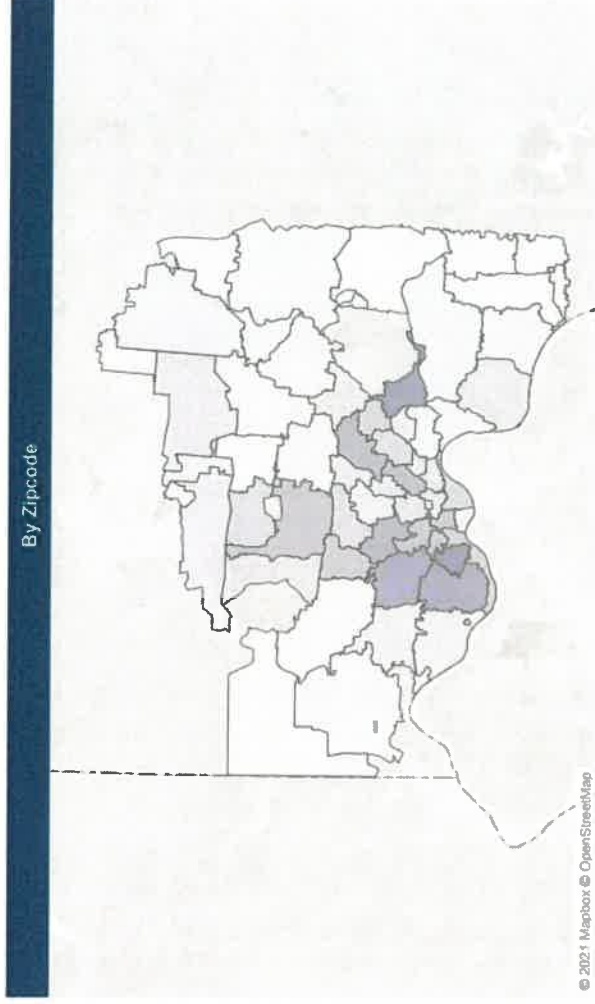
CCPC COVID-19 vaccinations

All City of Cincinnati Primary Care Vaccinations Week Ending 5/1/2021



Total Doses	Total Doses Administered Last Week	Started Vaccination	Completed Vaccination
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4,304 397 2,400 1,904



Questions?

Acknowledgments

- Cincinnati Health Department Staff
- Cincinnati Children's Hospital Medical Center
 - Dr. Peter Margolis
 - Dr. David Hartley
 - Dr. Robert Kahn
 - Dr. Andrew Beck
- The Health Collaborative
 - Alex Vaillancourt

DATE: May 4, 2021

TO: City of Cincinnati Primary Care Governing Board

FROM: Domonic Hopson, CEO

CC: Cincinnati Board of Health; Dr. Melba Moore, Health Commissioner

SUBJECT: American Rescue Plan Act Funding Proposal

BACKGROUND:

The City of Cincinnati Primary Care/Cincinnati Health Department received a \$9,975,975 award from the American Rescue Plan Act (ARPA). This is CCPC/CHDs administration's recommended uses for the ARPA funding. Priority was given to previously identify needs and new projects that aligned with the current CCPC and CHD Strategic Plans. The recommended uses have two primary goals:

- **Maintain and Increase Capacity** by addressing projected deficits in CCPC/CHD's Fund 395 Account
- **Recovery and Stabilization** by completing overdue upgrades to the equipment, furniture, and technology in the Health Centers.

Funding Focus Areas Descriptions

Operating Budget Needs for FY22 and FY23

The proposed \$4,879,204 allocation allows for CCPC/CHD to address projected budget shortfalls in our School Health Division associated with the impact of remote learning and increased COVID19 responsibilities for school-based health centers.

Health Center Furniture and Equipment Upgrades

The proposed \$850,000 allocation allows for improvements to the waiting room and exam room furniture and equipment for Medical, Dental, and Vision service lines. The purpose of the investments is to ensure that have clinical staff necessary resources to provide high-quality health care services.

Electronic Health Record Upgrades

The proposed \$300,000 allocation allows for upgrades to Pharmacy and Dental Health Records. The purpose of the funding is to enhance the Pharmacy's QS1 software by expanding interfaces with EPIC and add an IVR system for refill requests and cover the transition of Dental from Dentrrix EHR to Wisdom EHR, which increases interoperability with EPIC.

Expansion of Centralized Services

The proposed \$1,072,083 allocation allows for improved efficiencies by expanded the Centralized Scheduled Unit to include a Centralized Medical Records team and bringing back the previously closed Centralized Pharmacy. The Centralized Scheduling and Medical Records Units allow front desk associates in Health Centers to focus on the patient in front of them and integrate with the Care Teams. The Centralized Pharmacy will focus on mailing and delivering chronic prescriptions, which allows the other pharmacy to focus on acute medications.

Training and Development

The proposed \$175,000 allocation allows for increased employee development opportunities. The purpose of this investment is to enhance skills and increase employee retention and productivity.

Outreach and Marketing

The proposed \$115,000 allocation allows for increased marketing to prospective patients and expanded awareness of the services CCPC/CHD offers. It will also allow for upgrades to CHDs website.

IT Upgrades

The proposed \$327,917 and \$100,000 allocation allow for upgrades to CCPC/CHDs computers, monitors, and scanners and a Security Risk Assessment, respectively. The purpose of the investments is to replace hardware that is approaching or already past its life cycle and enhance network security.

Telehealth Equipment

The proposed \$200,000 allocation allows for expanded telehealth capability for our medical, dental, and behavioral health services. The purpose of this investment is to expand access to care by reducing transportation barriers.

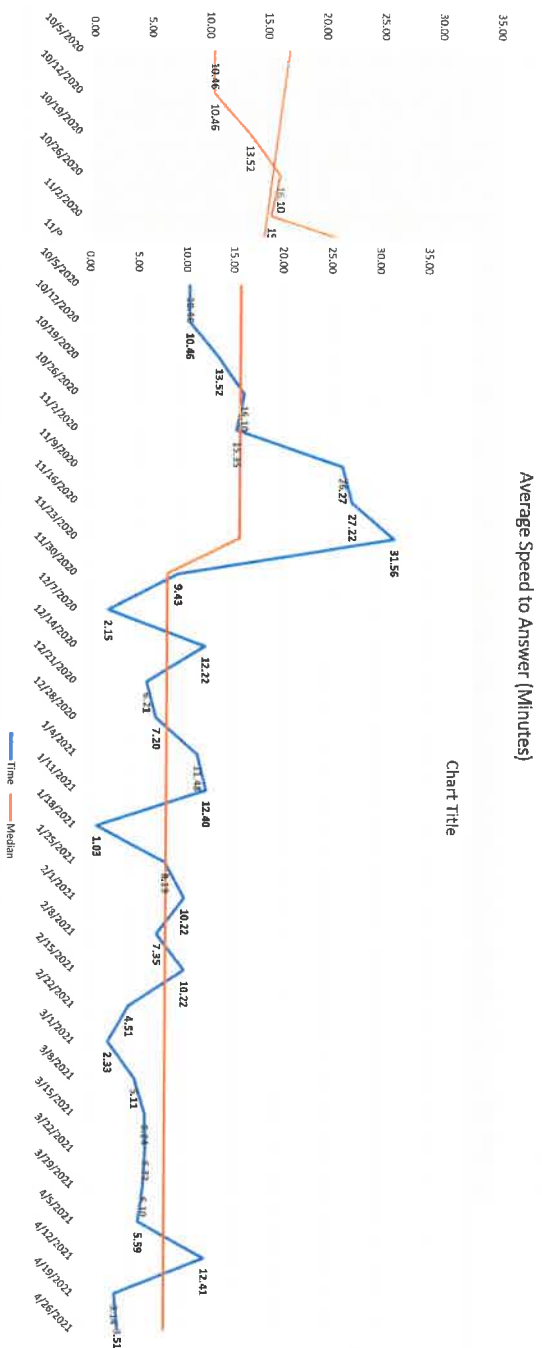
Facility Renovations

The proposed \$475,000 allocation allows for upgrades to clinical space at the Bobbie Stern Health Center and 3101 Burnet Street Auditorium. The purpose of the investments is to ensure that clinical staff has the necessary resources to provide high-quality health care services and allow for board meetings to be recorded and streamed.

New Personnel

The proposed \$1,481,771 allocation allows for increased staffing in previously identified clinical and operational positions. The purpose of the investments is to increase operational efficiency and expand behavioral, vision, and dental services.

Date	Time	Median	Time
10/5/2020	10:46	15.73	22:46
10/12/2020	10:46	15.73	22:46
10/19/2020	13:52	15.73	13:52
10/26/2020	16:10	15.73	16:10
11/2/2020	15:35	15.73	15:35
11/9/2020	26:27	15.73	26:27:00
11/16/2020	27:22	15.73	27:22:00
11/23/2020	31:56	15.73	31:56:00
11/30/2020	9:43	8.32	21:43
12/7/2020	2:15	8.32	14:15
12/14/2020	12:22	8.32	12:22
12/21/2020	6:21	8.32	6:21
12/28/2020	7:20	8.32	7:20
1/4/2021	11:48	8.315	23:48
1/11/2021	12:40	8.32	12:40
1/18/2021	1:03	8.32	13:03
1/25/2021	8:19	8.32	8:19
2/1/2021	10:22	8.32	10:22
2/8/2021	7:35	8.32	7:35
2/15/2021	10:22	8.32	10:22
2/22/2021	4:51	8.32	4:51
3/1/2021	2:33	8.32	14:33
3/8/2021	5:11	8.32	5:11
3/15/2021	6:24	8.32	6:24
3/22/2021	6:32	8.32	6:32
3/29/2021	6:10	8.32	6:10
4/5/2021	5:59	8.32	5:59
4/12/2021	12:41	8.32	12:41
4/19/2021	3:14	8.32	3:14
4/26/2021	3:51	8.32	3:51



DATE: May 6, 2021
TO: City of Cincinnati Primary Care Governing Board
FROM: Geneva Goode, Group Practice Manager
SUBJECT: May Operational Update

April Highlights:

ENCOUNTERS/VISITS

- Medical encounters for April were 4176. We continue to trend above our median of 4044
- Behavioral Health encounters for April were 285, which well above our FY21 median of 226.
- Dental encounters for April were 5271. This is second-highest total since the Pandemic began, and it is more than 1000 encounters higher than our FY21 median.
- School-Based Medical and Vision had their strongest month since the start of Pandemic began, with 1750 and 736 encounters, respectively.

NO SHOWS

- We saw an increase in no-shows for Medical and Behavioral Health. In April, we transitioned to new appointment reminder software. During the first week, the reminder calls and text messages did not go out. The issue has since been resolved.
- Broken appointments for Dental has declined for the second consecutive month to 16.27%.

PHARMACY

- The number of prescription fills trended down in April to 11,406. The fluctuation in fills is primarily due to staffing. We are actively recruiting to fill one pharmacist vacancy, and the new Pharmacy Director is scheduled to start on May 31st.

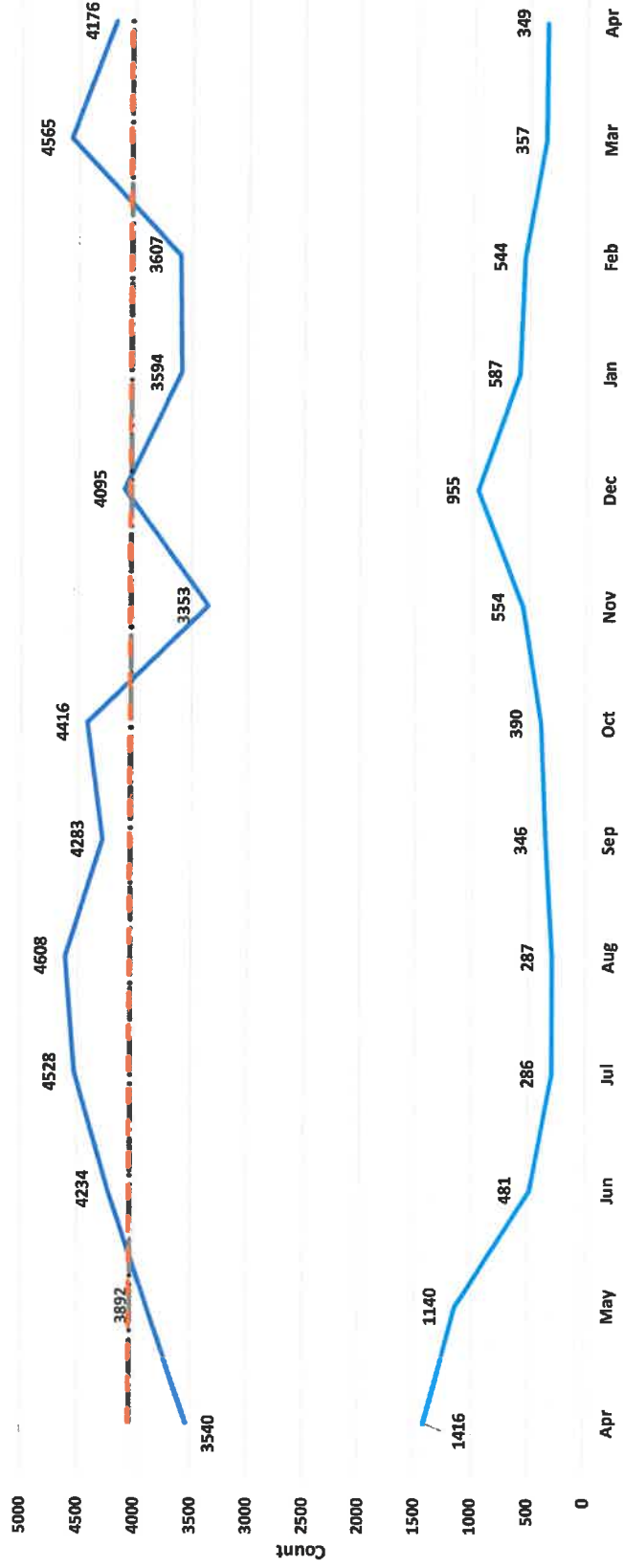


CCPC Board Meeting – Efficiency Update

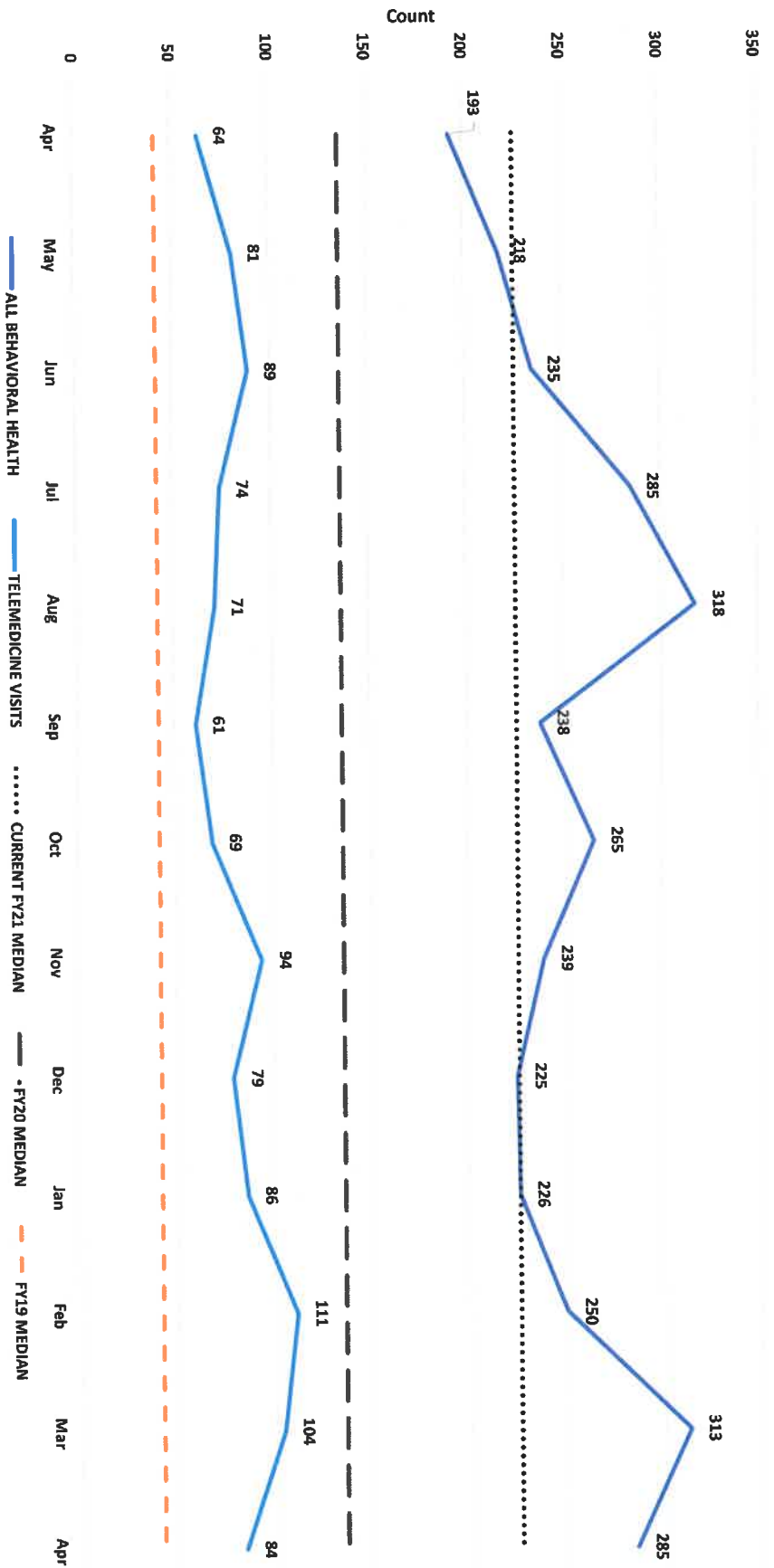
May 2021

Medical/Behavioral Health

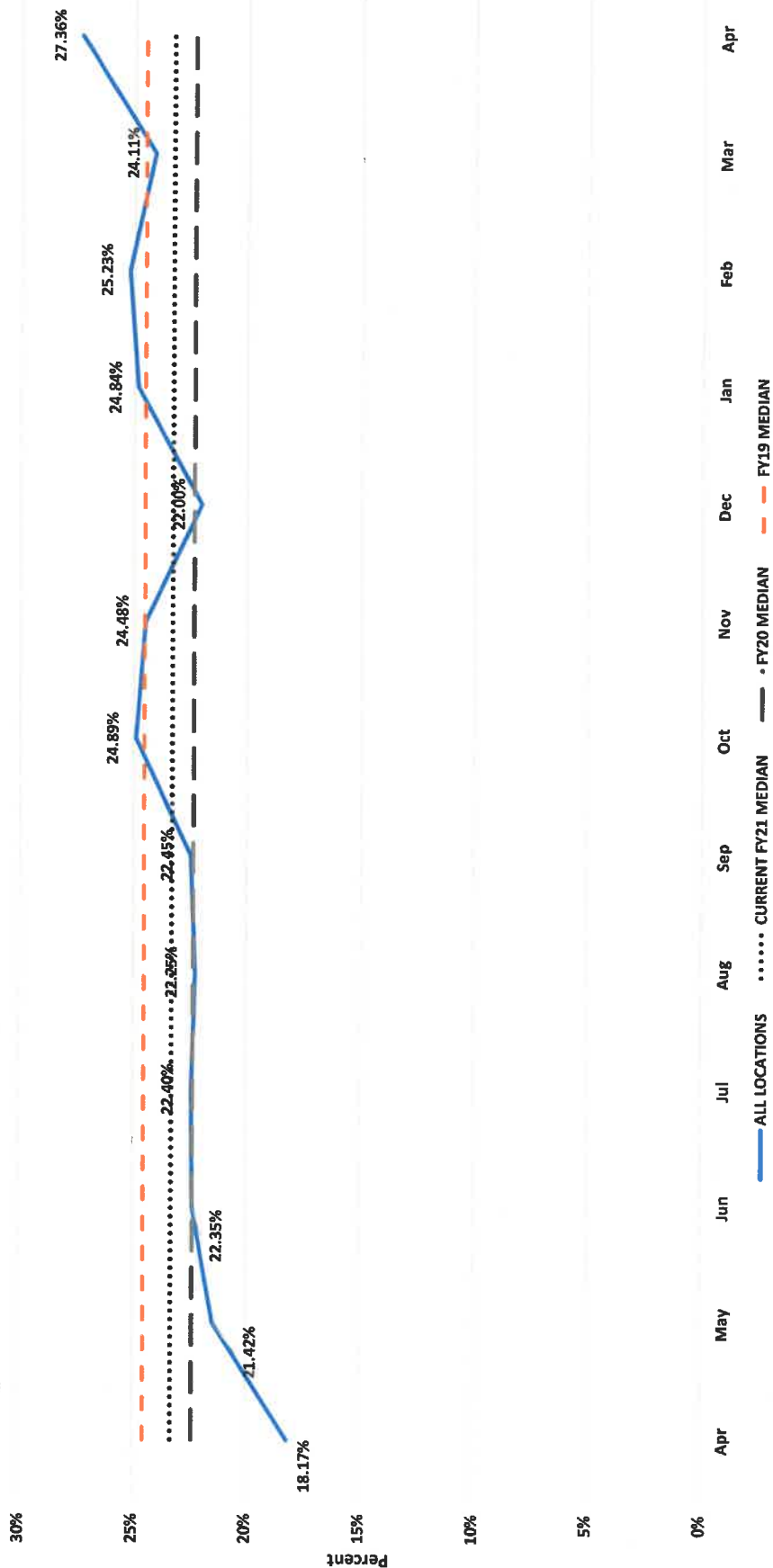
NUMBER OF VISITS - ALL LOCATIONS



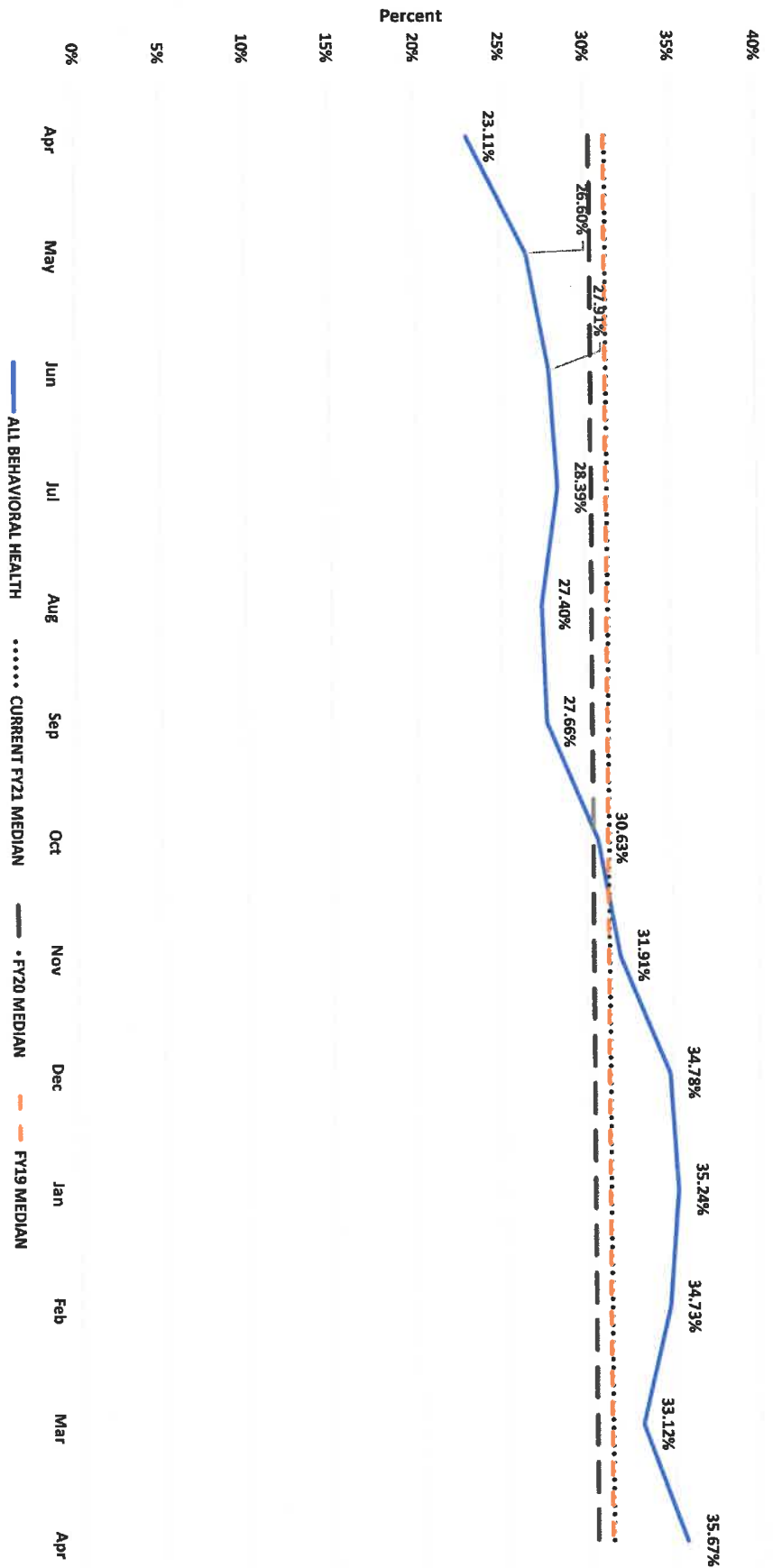
NUMBER OF VISITS - ALL BEHAVIORAL HEALTH



NO SHOW % - ALL LOCATIONS



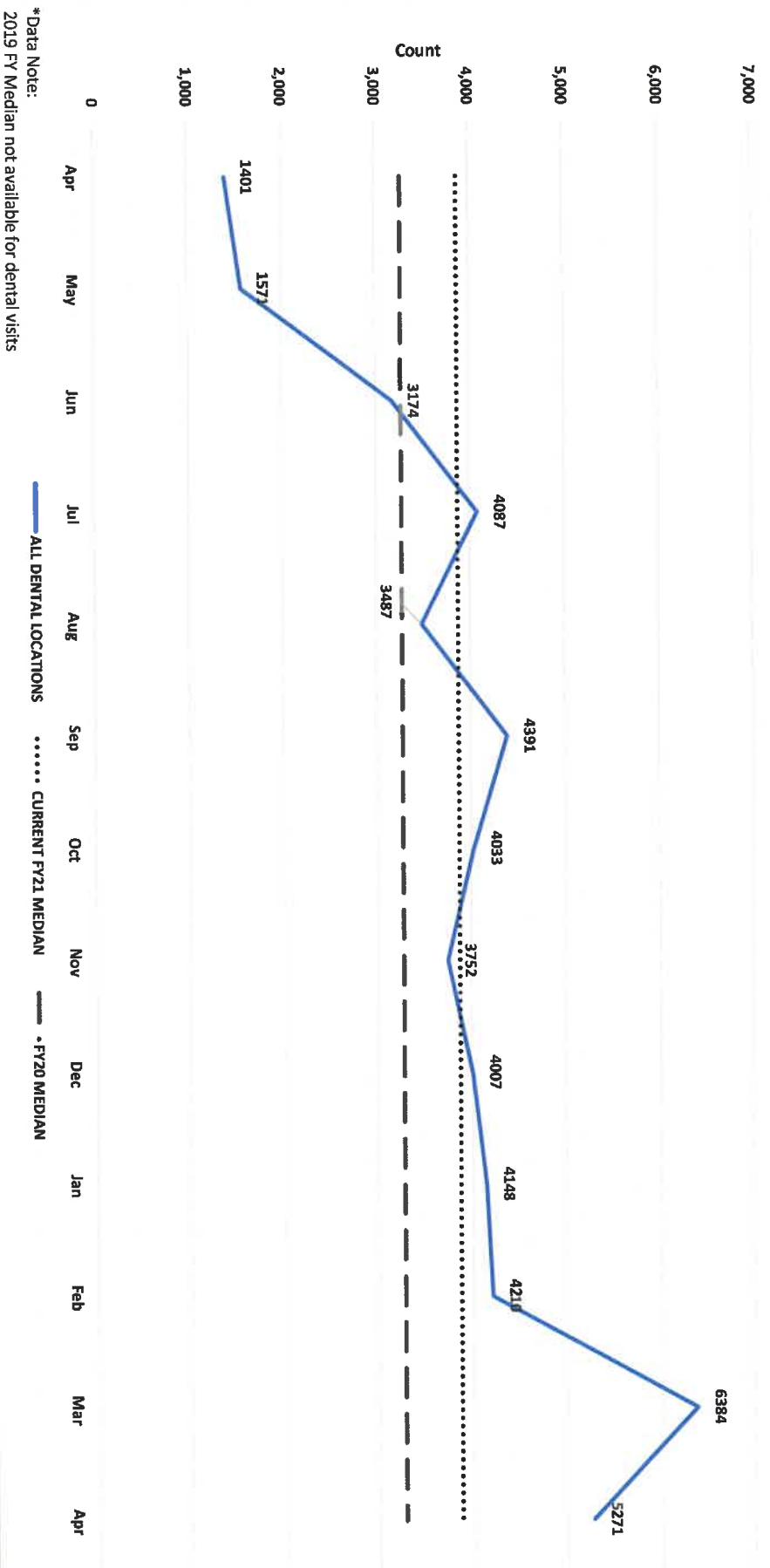
NO SHOW % - ALL BEHAVIORAL HEALTH



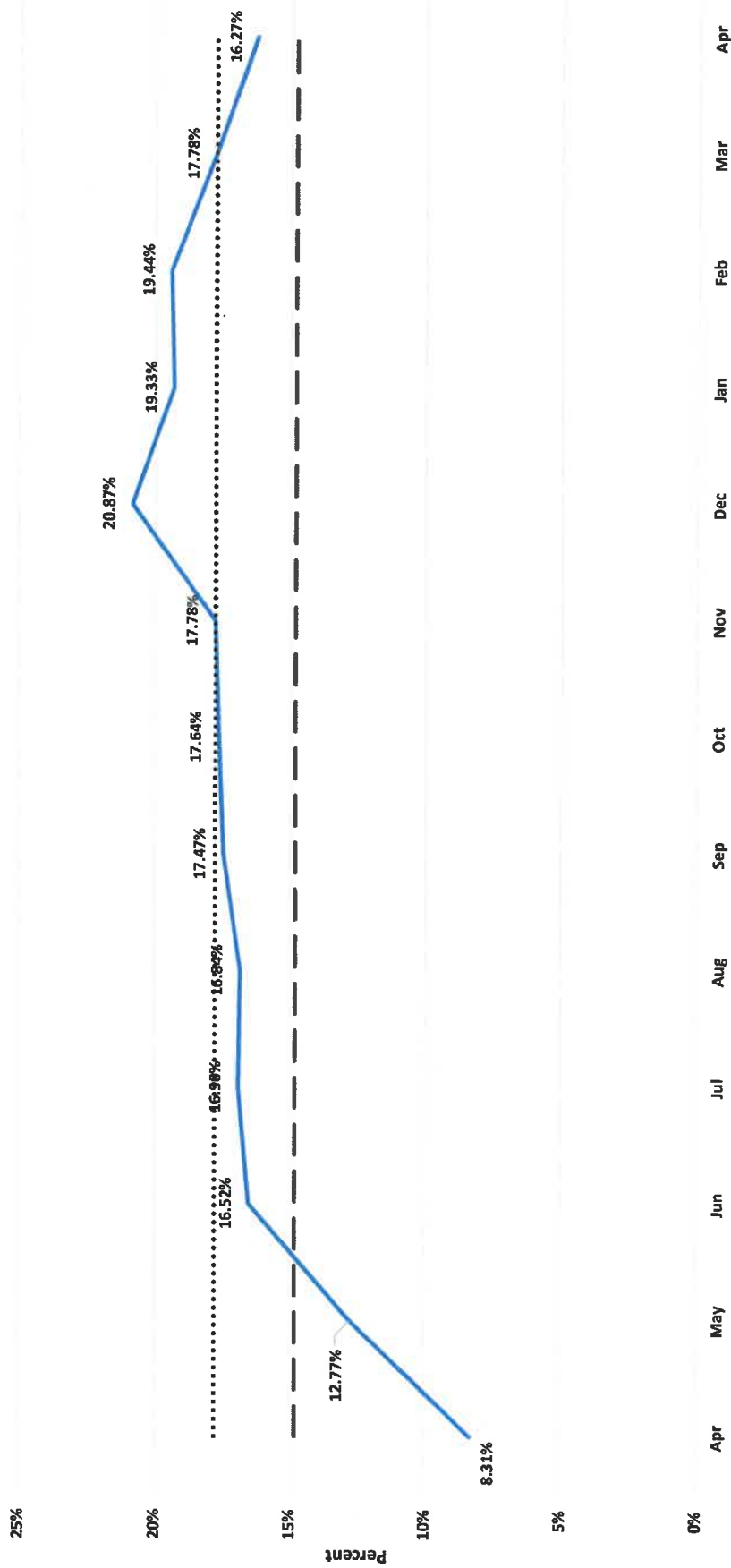


Dental

DENTAL VISITS - ALL LOCATIONS

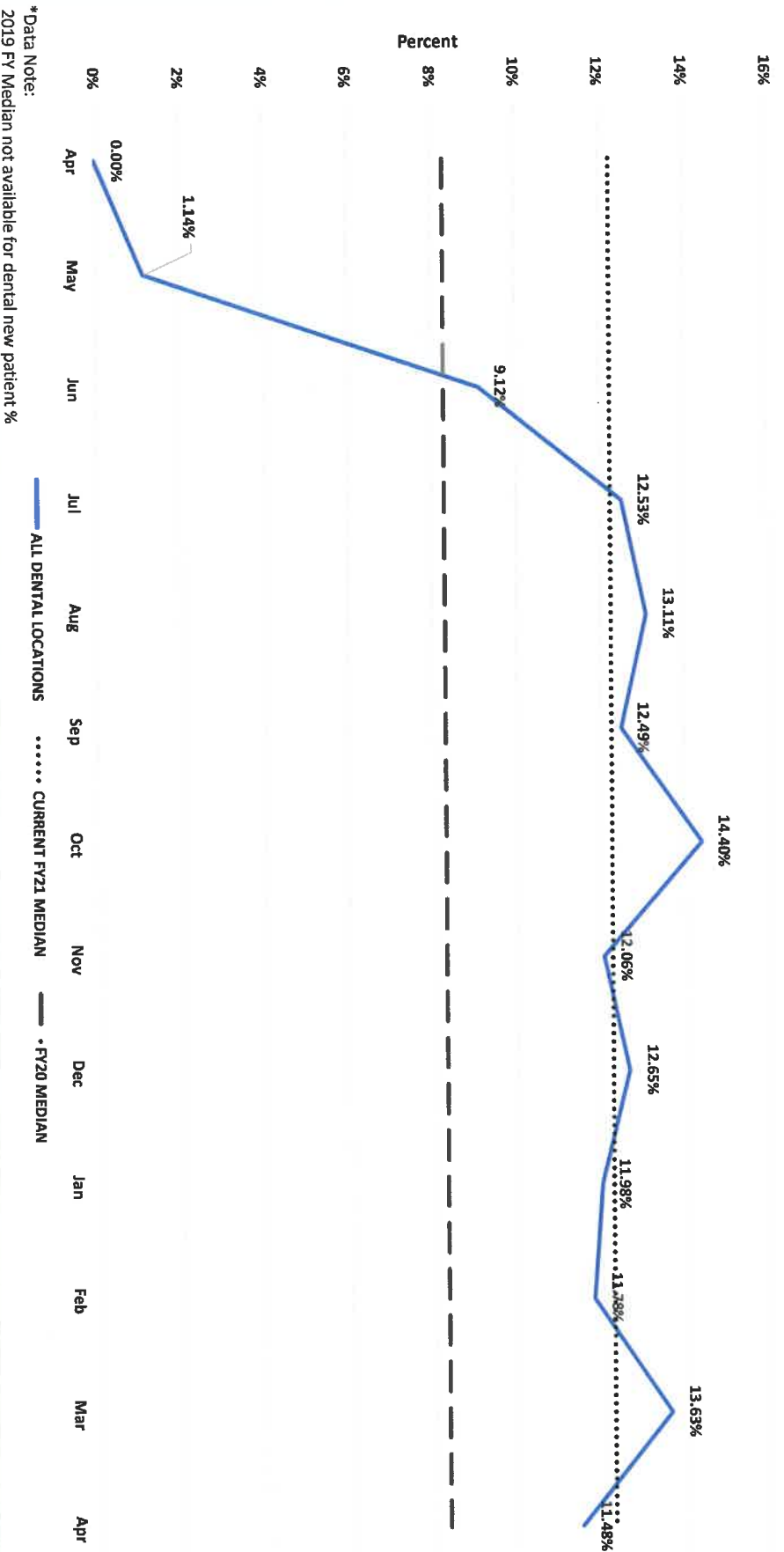


DENTAL BROKEN APPT % - ALL LOCATIONS



*Data Note:
2019 FY Median not available for dental broken appt %

DENTAL NEW PATIENT % - ALL LOCATIONS

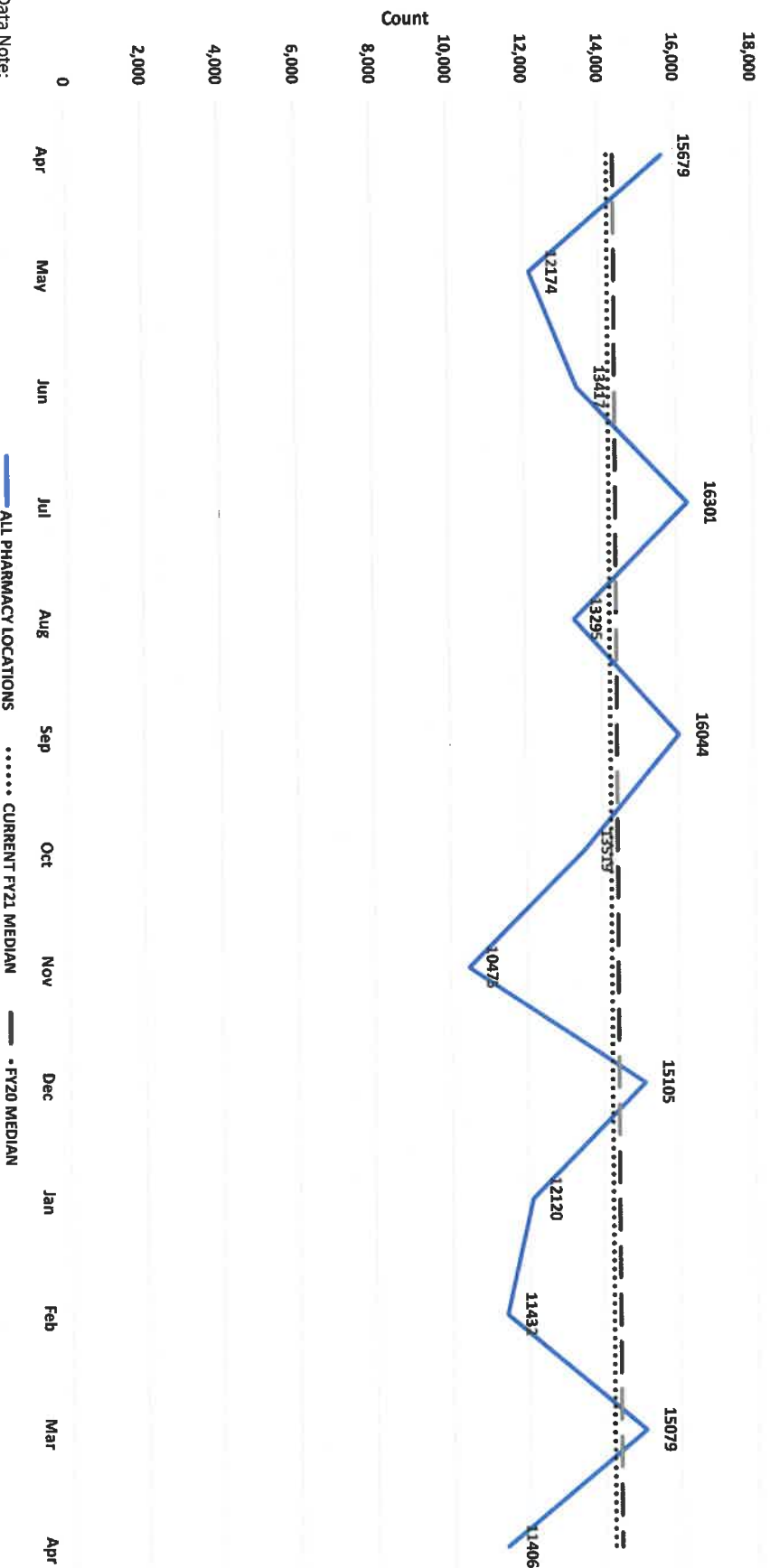


*Data Note:
2019 FY Median not available for dental new patient %



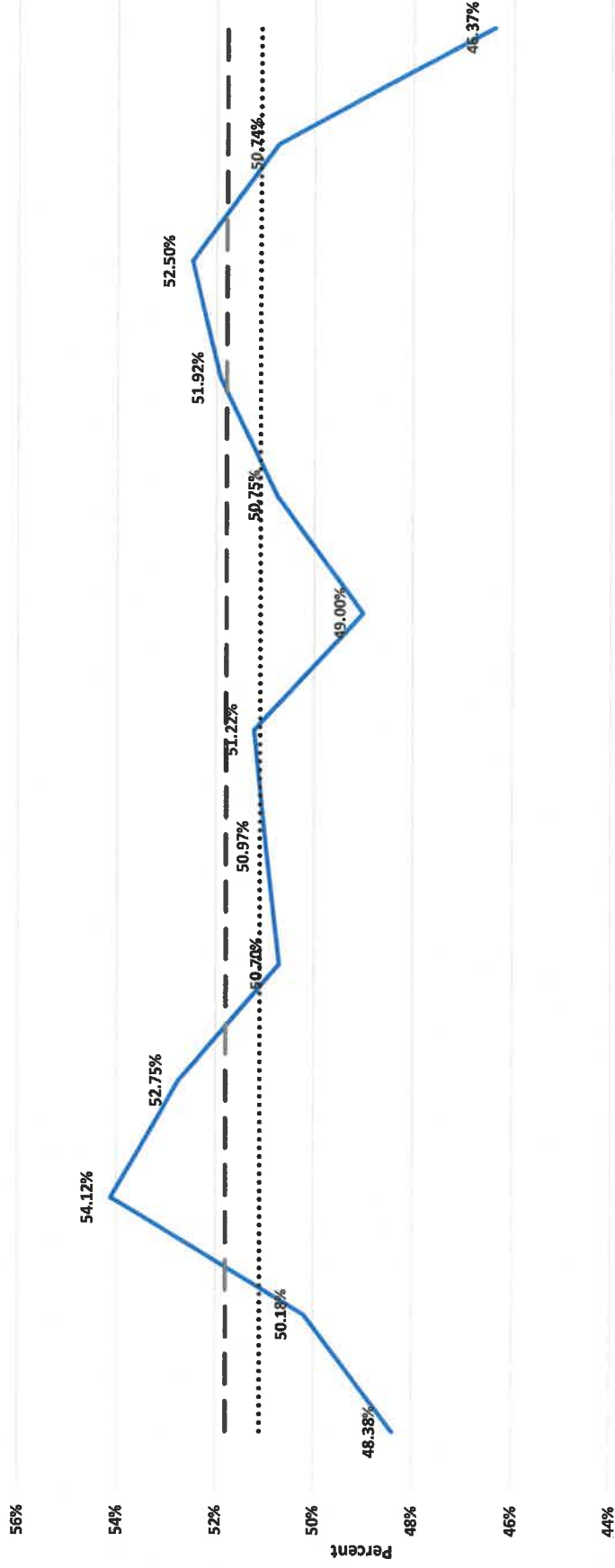
Pharmacy

PHARMACY NUMBER OF FILLS - ALL LOCATIONS



*Data Note:
2019 FY Median not available for pharmacy fill count

PHARMACY ESCRIBE % - ALL LOCATIONS

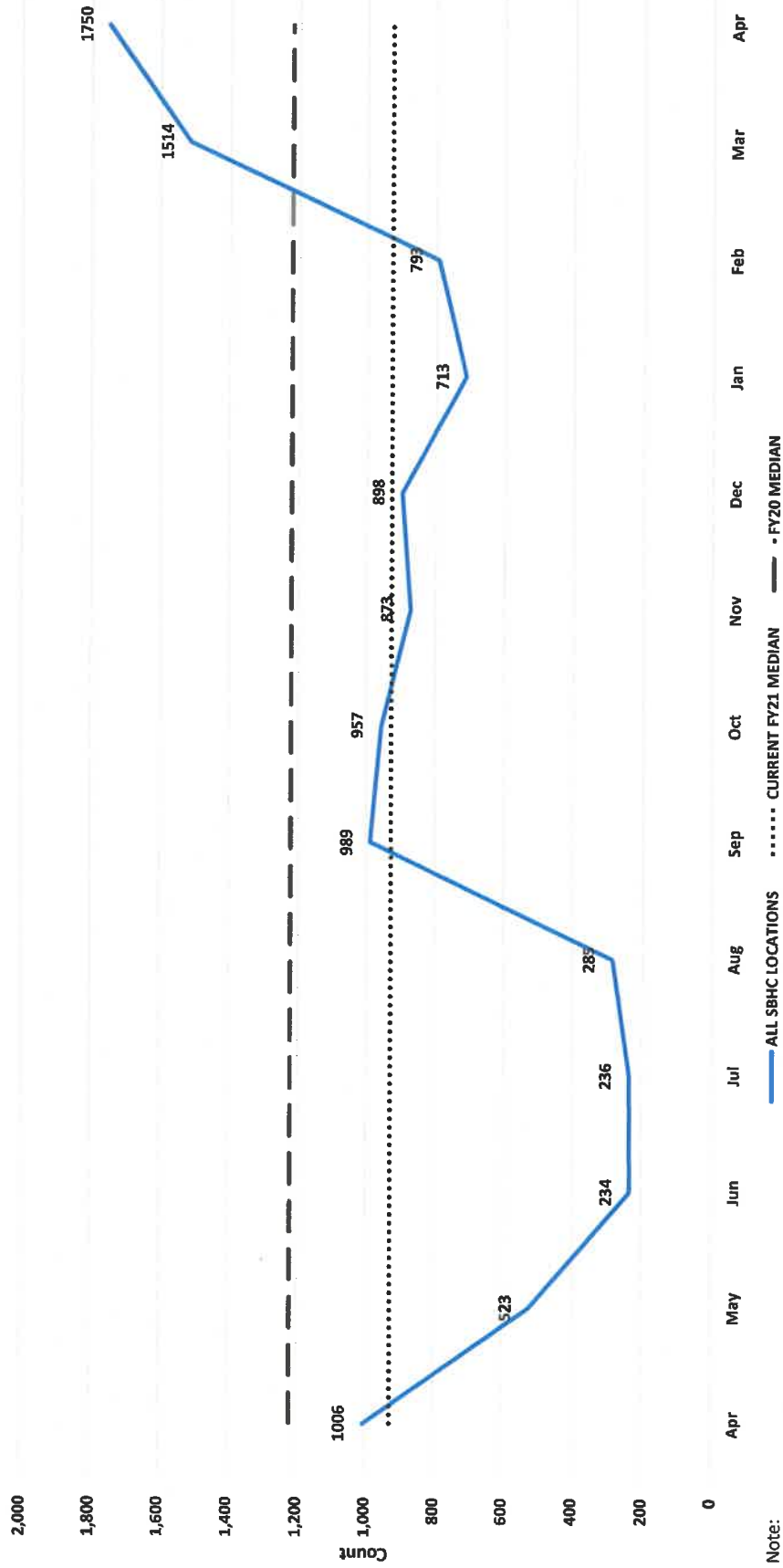


*Data Note:
2019 FY Median not available for VISION



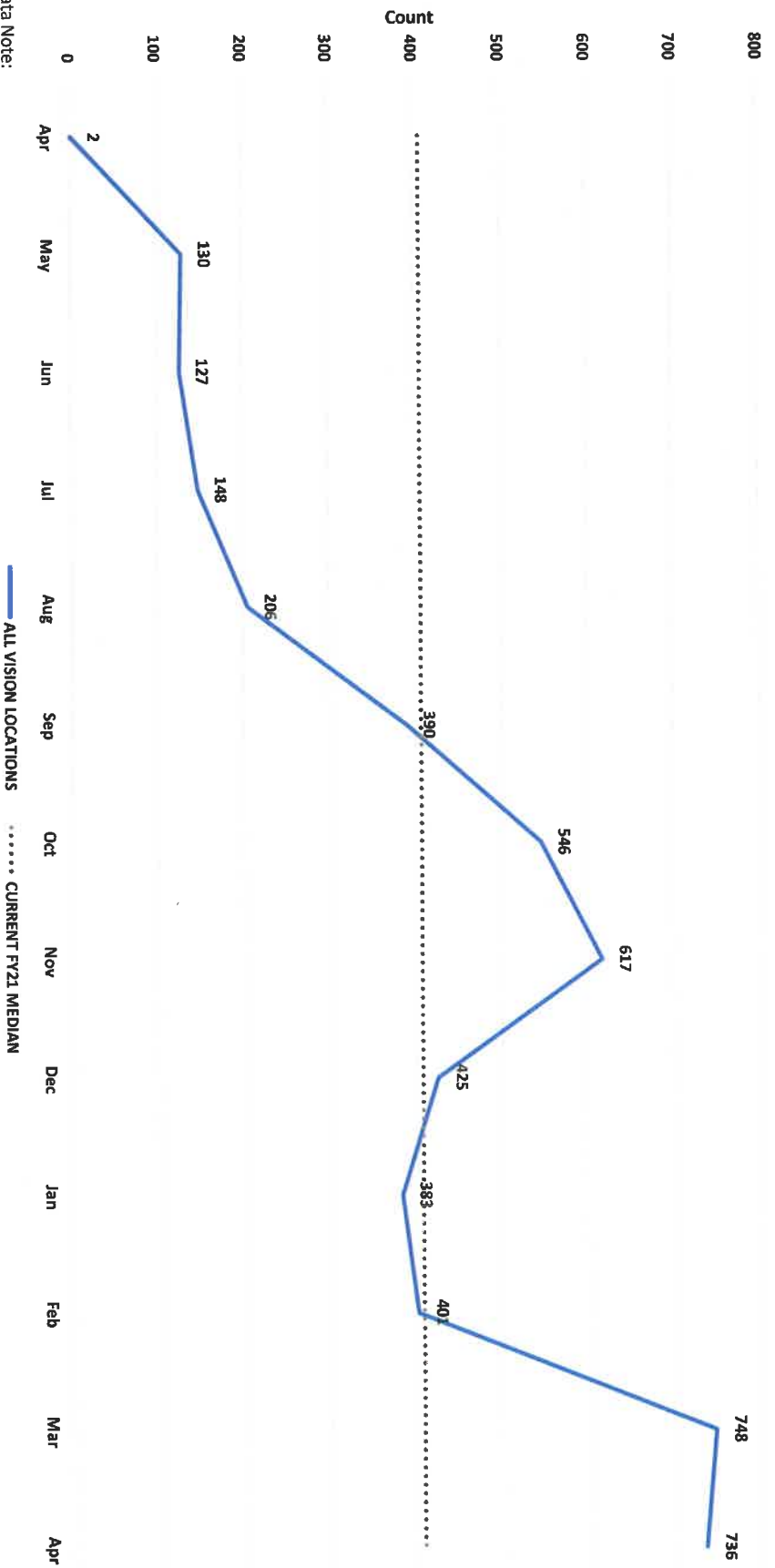
School Based Health Centers

SBHC VISITS - ALL LOCATIONS



*Data Note:
2019 FY Median not available for SBHC Visits

VISION VISITS - ALL LOCATIONS

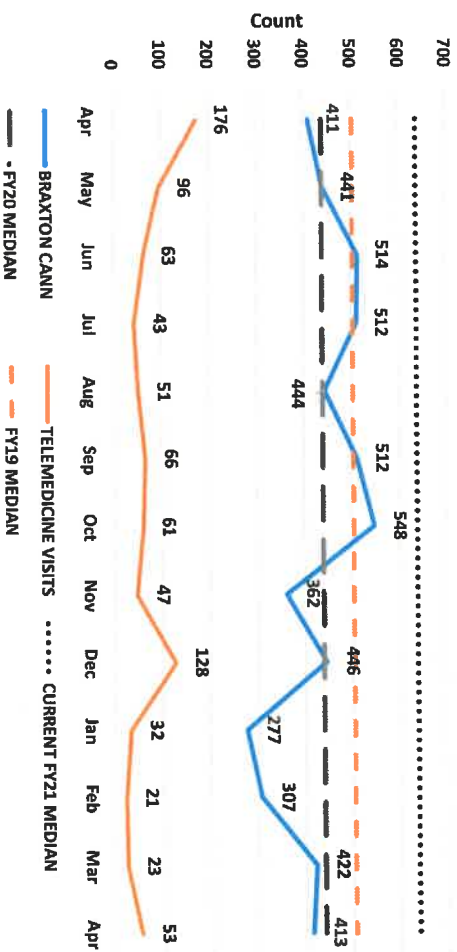
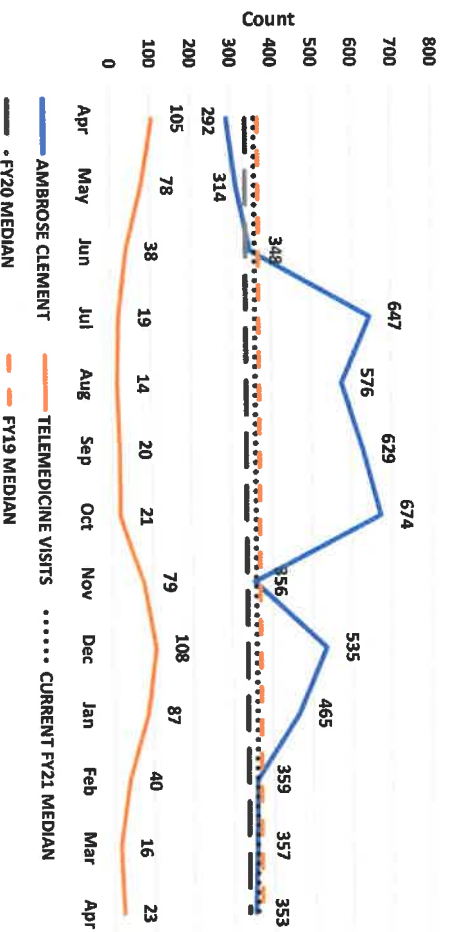


*Data Note:
2019 Data and FY Median not available for Vision Visits

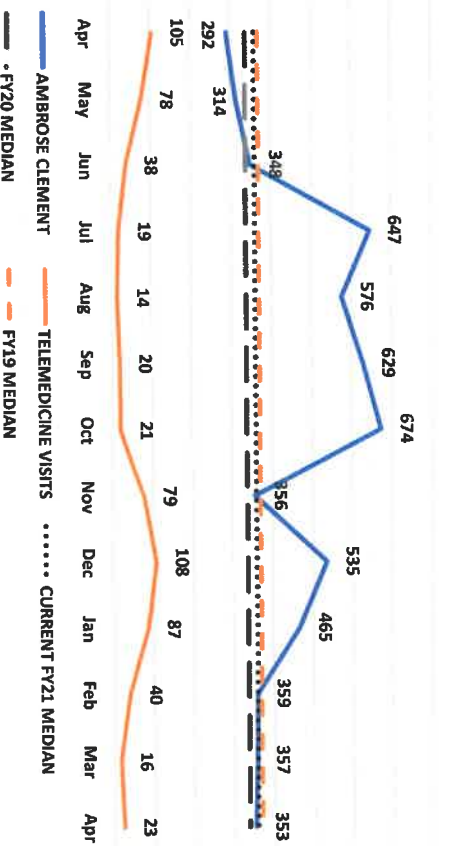
Supplemental Slides

VISITS

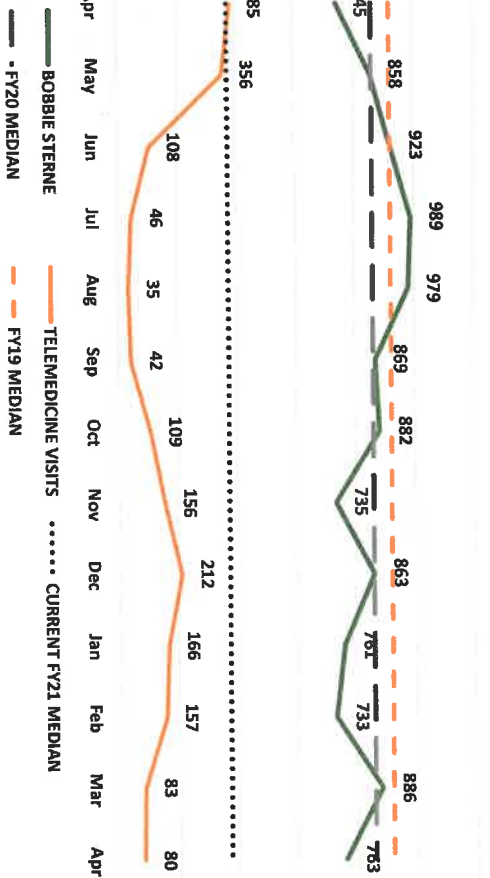
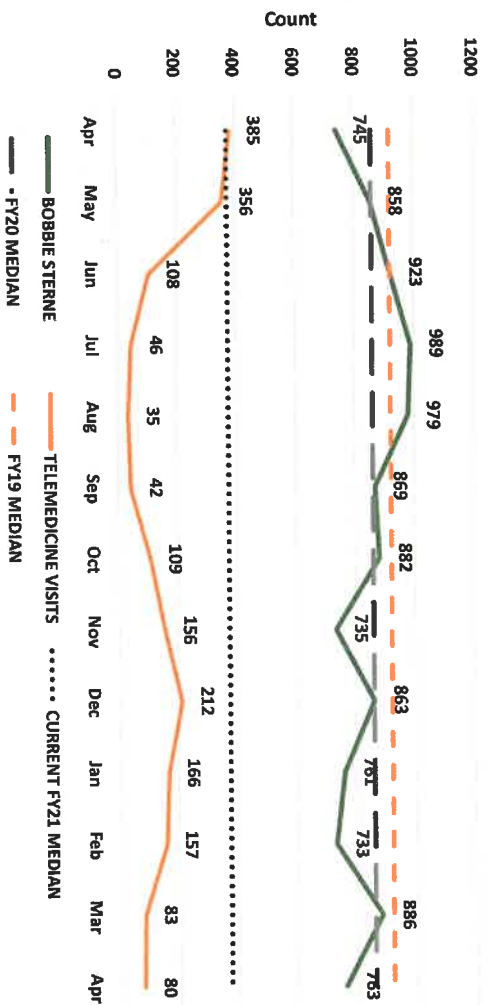
BRAXTON CANN



AMBROSE

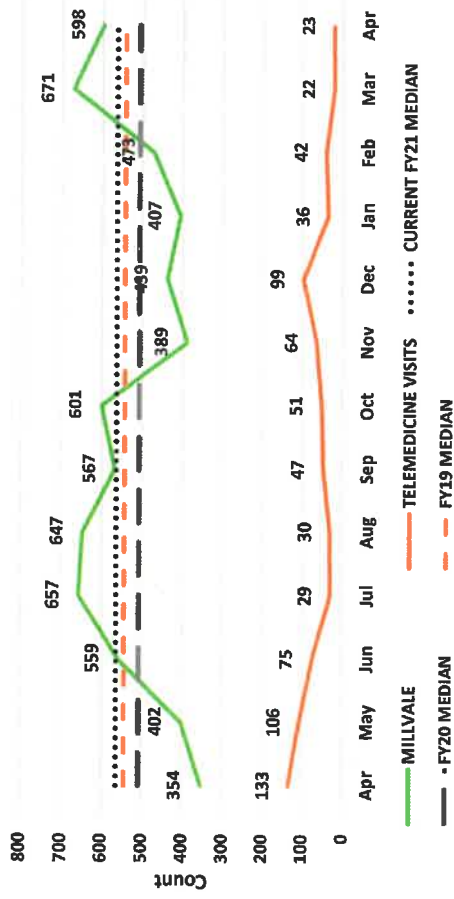


BOBBIE STERNE

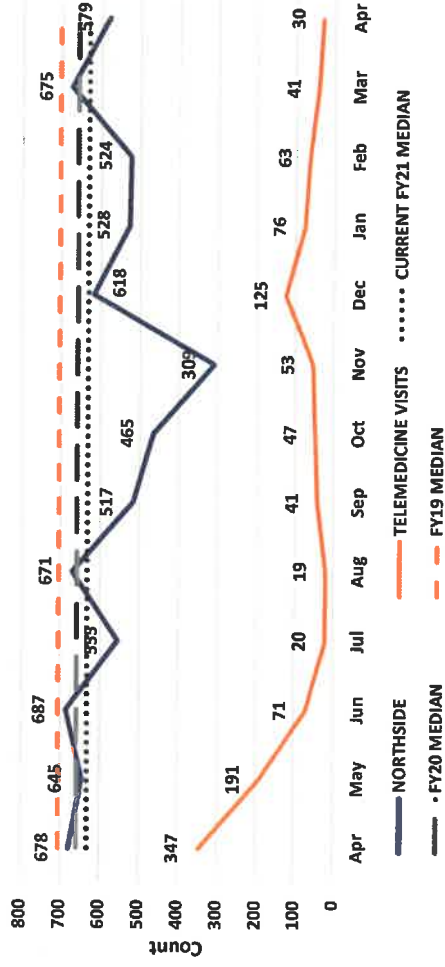


VISITS

MILLVALE



NORTHSIDE



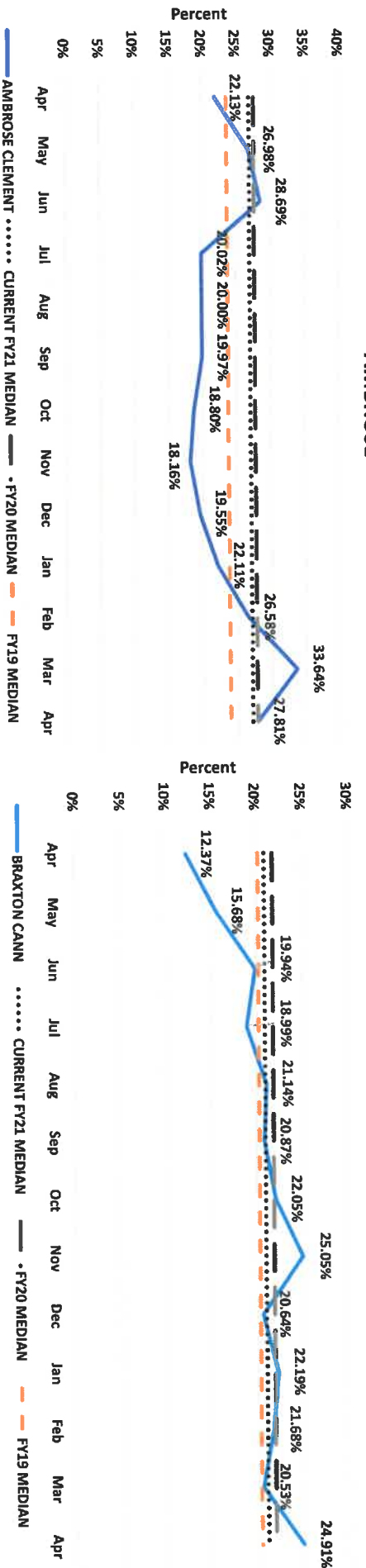
PRICE HILL



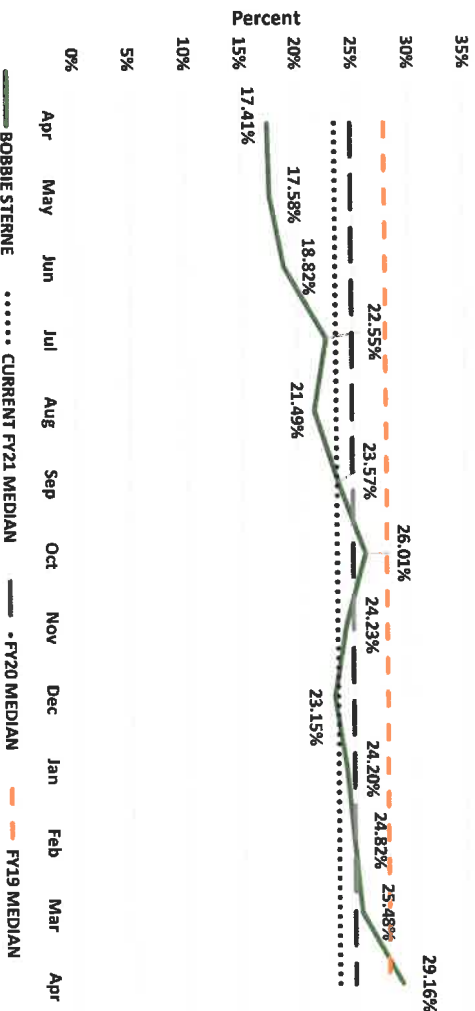
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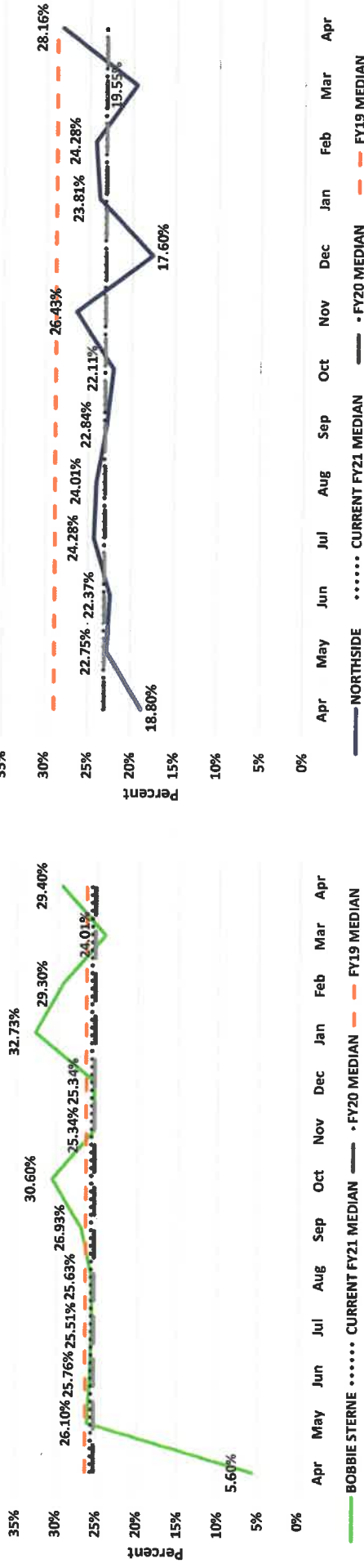


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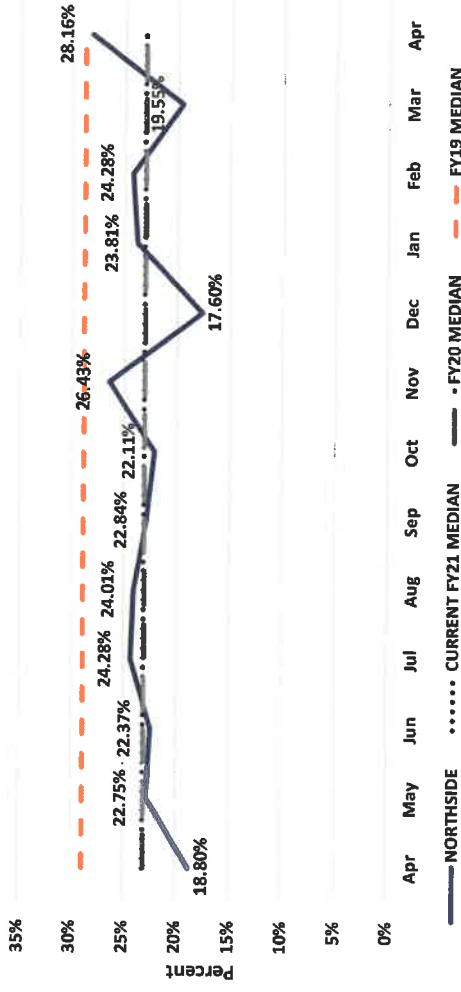


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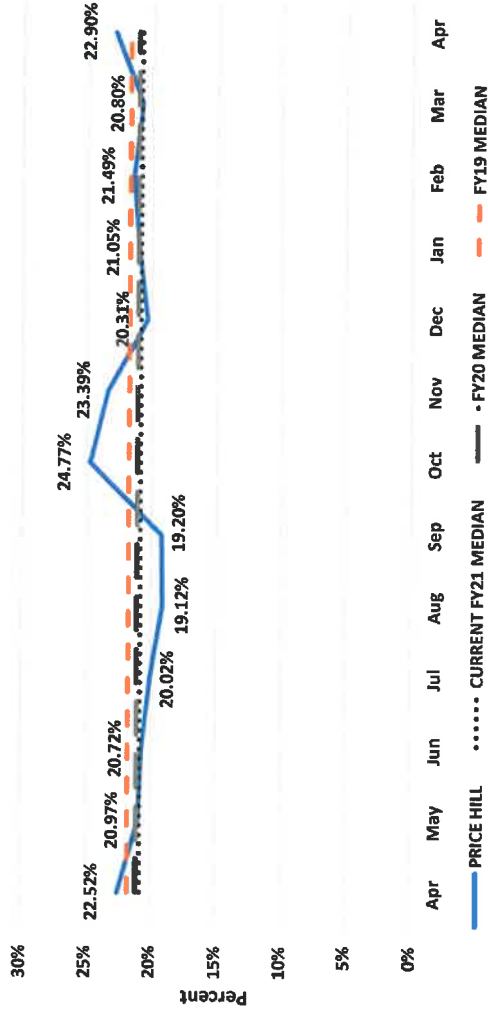
MILLVALE



NORTHSIDE



PRICE HILL



DATE: May 12, 2021
TO: City of Cincinnati Primary Care Governing Board
FROM: Grant Mussman MD MHSA, CMO
SUBJECT: CMO Quality Improvement Update

The quality packet for April 2021 is presented this evening.

Items included:

- 1) **UDS measures dashboard, YTD through April 2021**
- 2) **Chart: Improvement in Access to Care for Adult Patients**
- 3) **Chart: Improvement in Access to Care for Pediatric Patients**

Highlights:

UDS Dashboard

- Due to some measures meeting previous goals, and high performance noted in some areas showing performance potential, new goals have been adopted and are presented for 8 measures.
- Those measures are: DM: A1c Poor Control, Controlling High Blood Pressure, Pediatric BMI & Counseling, Tobacco Use Screening, Coronary Artery Disease: Lipid Therapy, Screening for Clinical Depression, Depression Remission at 12 Months, and Breast Cancer Screening
- 1 of 16 measures are now at goal
- 3/16 within 10% of goal
- While many measure no longer meet goal, we are still seeing sustained improvements in our Diabetes control, BP control, Immunization status, and HIV linkage to care, and expect to continue to see improvements.

Improved Access for Adult and Pediatric Patients

- Access can be measured using the 3rd next available appointment, a standard measure of access in the medical literature
- Use of the 3rd appointment helps filter out cancellations or unusual events
- Since 10/5/2020, the average number of days until the 3rd next available appointment for adult patients decreased from 30 days to 9 days
- Since 10/5/2020, the average number of days until the 3rd next available appointment for pediatric patients decreased from 42 days to 15 days
- Innovative schedule change implemented in March 2021 was a key intervention
- Improving access continues to be a priority

QI Packet

City of Cincinnati Board of Health

Grant Mussman MD MHSA, CMO

April 27, 2021

UDS Dashboard

Optimal Direction	2020 Performance	CCPC Goal	UDS Measure Monthly 2021	January	February	March	April
↓	30%	22%*	DM: A1c Poor Control	31%	30%	28%	28%
↑	58%	72%*	Controlling High Blood Pressure	48%	50%	56%	59%
↑	67%	90%	Cervical Cancer Screening	73%	74%	73%	73%
↑	65%	80%	Early Entry Into Prenatal Care	71%	70%	70%	68%
↓	7%	8%	Low Birth Weight	7%	18%	9%	9%
↑	49%	80%	Childhood Immunization Status	46%	53%	52%	52%
↑	72%	90%	Dental Sealants Ages 6-9 Years Data provided by Dentrrix	70%	90%	84.50%	Data Pending
↑	85%	90%*	Pediatric BMI & Counseling	67%	75%	80%	88%
↑	79%	90%	Adult BMI & Follow - Up	73%	74%	75%	75%
↑	83%	90%*	Tobacco Use Screening	88%	87%	85%	84%
↑	77%	90%*	Coronary Artery Disease: Upld Therapy	79%	65%	80%	80%
↑	86%	90%	Ischemic Vascular Disease: Use of Antiplatelet	86%	84%	85%	86%
↑	47%	70%	Colorectal Cancer Screening	47%	48%	48%	47%
↑	18%	75%	HIV Linkage to Care	100%	100%	100%	100%
↑	80%	90%*	Screening for Clinical Depression	67%	58%	75%	77%
↑	13%	41%*	Depression Remission at 12 Months***	15%	16%	16%	17%
↑	75%	TBD	HIV Screening***	84%	83%	81%	80%
↑	41%	71%*	Breast Cancer Screening***	50%	48%	47%	44%

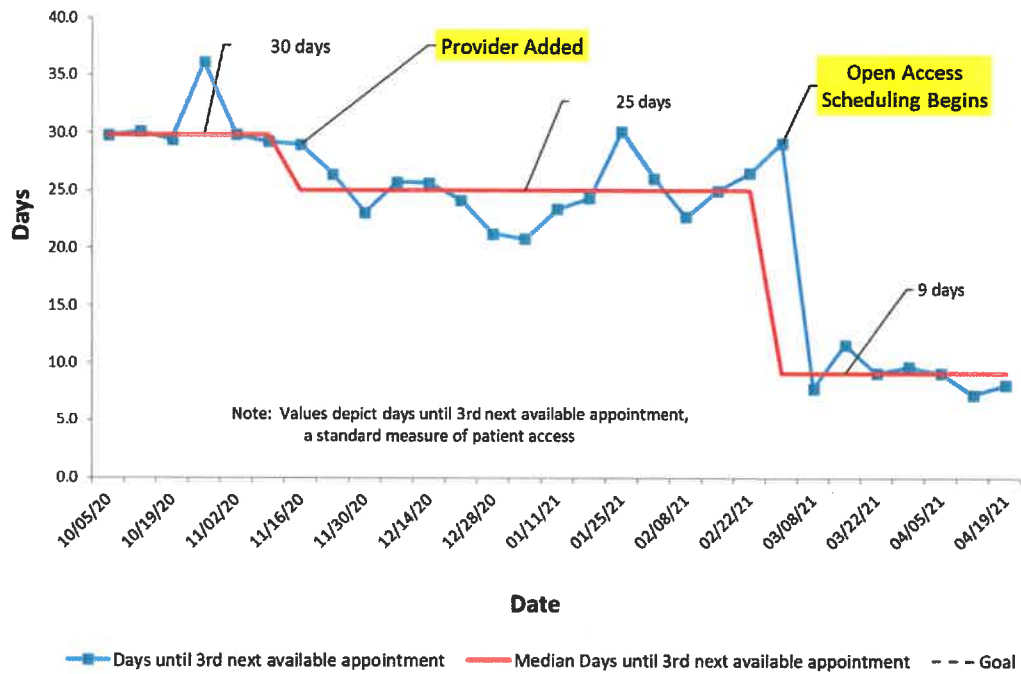
* New Goal

	Better than goal
	Within 10%
	Worse than goal
No Fill	No historic comparison / goal

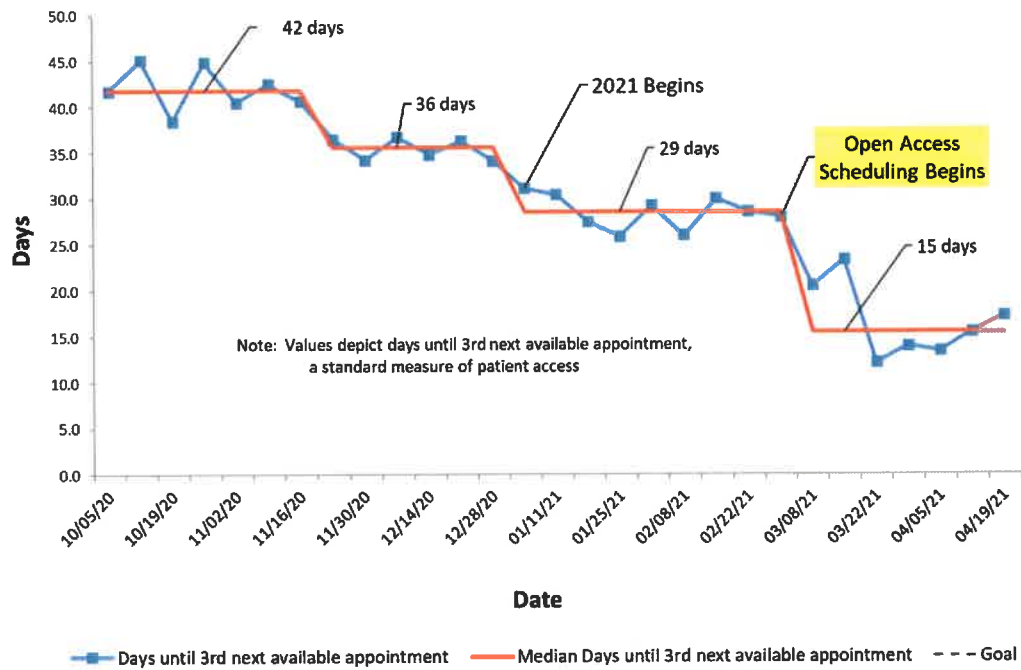
*** New 2020

Audit Reporting Period: 1/1/21 - 3/31/21

Improvement in Access to Care for Adult Patients



Improvement in Access to Care for Pediatric Patients



[illegible]

Optimal Direction	2020 Performance	CCPC Goal	UDS Measure Monthly 2021	January	February	March
↓	30%	20%	DM: A1c Poor Control	31%	30%	28%
↑	58%	80%	Controlling High Blood Pressure	49%	50%	56%
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↑	41%	TBD	Breast Cancer Screening***	50%	48%	47%

*** New 2020

Audit Reporting Period:

1/1/21 - 4/30/21

	Better than goal
	Within 10%
	Worse than goal

No Fill No historic comparison / goal

In order to obtain monthly data, results are preliminary

April	May	June	July	August	September	October	November
28%							
59%							
73%							
68%							
9%							
52%							
Data Pending							
83%							
75%							
84%							
80%							
86%							
47%							
100%							
77%							
17%							
80%							
44%							

Update on Quality Improvement Journey: CCPC Frontpage Executive Dashboard

Dr. Grant Mussman

CCPC Board Meeting
5-12-2021

PRODUCTIVITY FLOW	Number of Community Health Centers achieving 45 min Patient Visit Cycle Time Goal (n = 6)										M	↑	
	Patient Visit Cycle Time: Ambrose												
	SD	MO	Goodie	143 min	47 min	45 min						M	
	SD	MO	Ross	29 min	55%	≤ 3 min							
	SD	MO	Hopson	N/A	69%	90%	Ambrose, Braxton, Price Hill					Q	
	SD	MO	Hopson	N/A	78%	90%	Braxton, Northside, Ambrose					Q	
	SD	MO	Hopson	N/A	88%	90%	Ambrose, Bobbie Sterne, Northside					Q	
	SD	MO	Hopson	N/A	84%	90%	Ambrose, Bobbie Sterne, Braxton Carr					Q	
	REACH ACCESS TO SERVICES	Number of physician providers who achieve access goals of treating 275 patients per month (n = 13) ~3300 annual community patients seen										75%	↑
Number of nurse practitioner providers who achieve access patient goals of treating 242 patients per month (n = 9) ~2900 annual community patients seen													
SD		IP	Hopson/ Mussman	N/A	1	9	Mussman, Kelly, Tarai				YTD		
SD		IP	Hopson/ Mussman	N/A	1	5	Pritchard				YTD		
SD		IP	Hopson	78.0%	79%	90%					M		
SD		IP	Ross	30 min	8 minutes	1 minute	~9 out of last 10 weeks ≤ 8 min				W		
SD		AI	Wills	N/A	1	6	Aiken, AML, Children's Home, Mt Airy, Riverview, Roll Hill (Tele), Tarai (Tele)				W		
SD		AI	Wills	N/A	4	TBD					YTD		
SD		AI			6 days	7 days							
SD		MO	TBD	15 days	16 days	7 days					M		
SD	MO	TBD	15 days	16 days	7 days					M			
SD	IP	TBD	N/A	81%	80%					M			
VALUE	Percent of Insurance Capture (Increase it of payor sources)										↑		
	SD	FW	Hal	N/A	TBD	TBD						YTD	
	SD	FW	Hal	N/A	TBD	TBD						YTD	
	SD	FW	Hal	N/A	TBD	TBD						YTD	
	SD	FW	Hal	N/A	TBD	TBD						YTD	
	SD	FW	Hal	N/A	TBD	TBD						YTD	
	Total annual dollars (city funded)												
	Percent of Insurance Capture (Increase it of payor sources)												
	Number of External Organization Funding CCPC												
	Number of CCPC Grant Submissions that obtained funding												
Unfunded Care within 15% of budget													
LEGEND													
	1 PRIORITY: AI -Active Improvement SU -Sustain MO -Monitor FW -Future work IP -Improvement Priority												
	2 REPORTING FREQUENCY: Weekly (W), Monthly (M), Quarterly (Q), Semi-annual (SA), Yearly (Y), Year to Date (YTD)												
	MEASURE TYPE: SD - Strategic Domain Measure C - Community Health Center Specific Measure												
The Mission: To provide comprehensive, culturally competent and sensitive, high quality health care for all													

DATE: May 12, 2021
TO: City of Cincinnati Primary Care Governing Board
FROM: Robert Hall, CFO
SUBJECT: Revenue Presentation March 2021

Revenue Presentation

Revenue Presentation for March 2021.

Revenue Collection

- For the Fiscal Year, 2021 as of March 2021 has a net gain of \$3,004,282 for the period July 2020 through March 2021 for Cincinnati Primary Care.
- The month of March 2021 is the second month of consecutive losses of which March's losses are \$991,108.
- The loss for March is historically common when there are three pays within the month. Last year for the same period had a loss of \$1,288,480 which also had three pays. The months of three pays normally outpaced the revenues of that month and usually the following month the revenue will exceed expenses producing gain assuming remains consistent to prior months.
- Here are accumulative charges disaster regular hours and overtime as it relates to COVID-19.

Type Labor Cost	Clinics	School Base	Total
Disaster Regular	\$ 554,906	\$357,210	\$ 912,116
Disaster Overtime	\$ 539,220	\$197,429	\$ 736,649
Total of Both Type	\$1,094,126	\$554,639	\$1,648,765

- Last Year for FY20 for the same period of FY21, we spent \$107,659 for both disasters regular and overtime for the clinics as well as for the school-based clinics.

April Payor Mix Highlights:

- **Medical:** All four payor mixes are steadily increasing between 2% to 4% which may be a sign of things that is starting to open as opposed to last year for the same period.
- **Dental:** There was a 6% increase in Medicaid and overall, April this year has slightly out-paced last year for the same period.
- **School Base Medical:** Medicaid has a 7% increase compared to last month and overall levels nearly match last year with the exception that last year at that time was 100% Medicaid.
- **School Base Dental:** The payor mixes for school base dental following a similar pattern of school base medical where this month has a various payor mix compared to last year of the same period of only one payer mix with Medicaid.
- **Behavior Health:** The service in behavioral health, as well as payor mix, has well exceeded last year of the same period along with having increases between 3% to 9% among the payor mix compared to last month.

Account Receivable Trends:

- The account receivable collection effort for April for 90-days is 18% and for 120-days is 15%. Our aim for the ideal rate percentage for 90-days is 10% and our 120-days is 20%. We are hitting our goal for the 120-days and 8% over for the 90-days for April. The number of return mail has some impact on our account receivable trend for the past several months before March has been averaging 914 returned pieces of mail at \$34,743.86.

Days in Account Receivable & Total Account Receivable:

- The days in account receivable for the past three months are within the desired levels of 30-days or less. The most recent Days in Account Receivable has been hovering around slightly above 30-days. The month of April came down slightly to 30.6 where March was at 31.8. The days in account receivable may go up in future months as we worked on cleaning up some old open encounters that need to be closed by posting it as a receivable which then written-off.

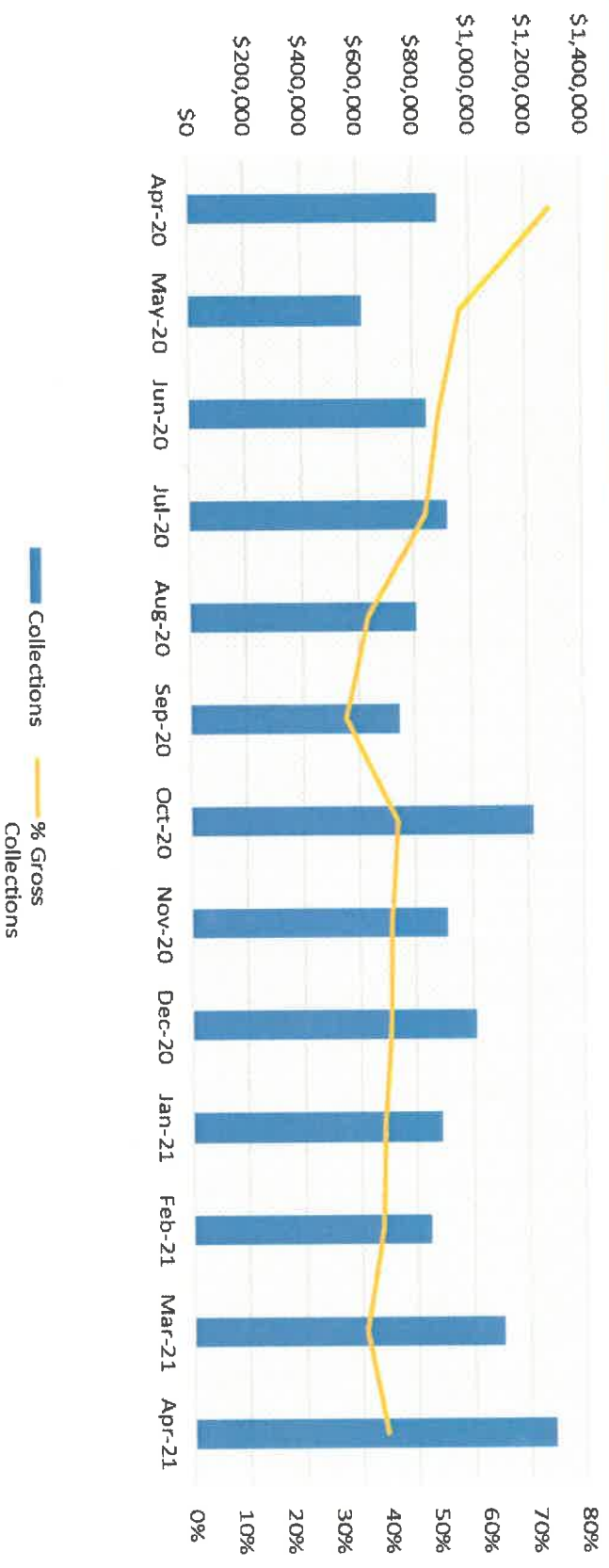
Stimulus Funding Reconciliation				
	Total	Year 1	Year 2	
Approved Stimulus Funds	\$ 9,975,975.00			
Operating Budget Needs for FY21 and FY22				
FY2022 Operating Budget Deficit	\$ 2,029,204.00	\$ 2,029,204.00		
FY2022 School In-person Learning Contingency	\$ 1,000,000.00	\$ 1,000,000.00		
FY2023 Projected Operating Budget Deficit	\$ 1,850,000.00		\$	1,850,000.00
Total Operating Budget Need FY22/FY23	\$ 4,879,204.00	\$ 3,029,204.00	\$	1,850,000.00
Health Center Furniture and Equipment Upgrades	\$ 850,000.00	\$ 475,000.00	\$	375,000.00
Electronic Health Record Upgrades	\$ 300,000.00	\$ 200,000.00	\$	100,000.00
Expansion of Centralized Services	\$ 1,072,083.00	\$ 625,000.00	\$	447,083.00
Training and Development	\$ 175,000.00	\$ 100,000.00	\$	75,000.00
Outreach and Marketing	\$ 115,000.00	\$ 65,000.00	\$	50,000.00
IT Upgrades	\$ 427,917.00	\$ 300,000.00	\$	127,917.00
Telehealth Equipment	\$ 200,000.00	\$ 100,000.00	\$	100,000.00
Total Operating Funds Need	\$ 3,140,000.00	\$ 1,865,000.00	\$	1,275,000.00
New Personnel	\$ 1,481,771.00	\$ 740,886.00	\$	740,885.00
Total New Personnel Funding	\$ 1,481,771.00	\$ 740,886.00	\$	740,885.00
Facility Renovations	\$ 475,000.00	\$ 475,000.00		
Total Capital Funds	\$ 475,000.00	\$ 475,000.00		
Total Budgeted	\$ 9,975,975.00	\$ 6,110,090.00	\$	3,865,885.00

Revenue Presentation

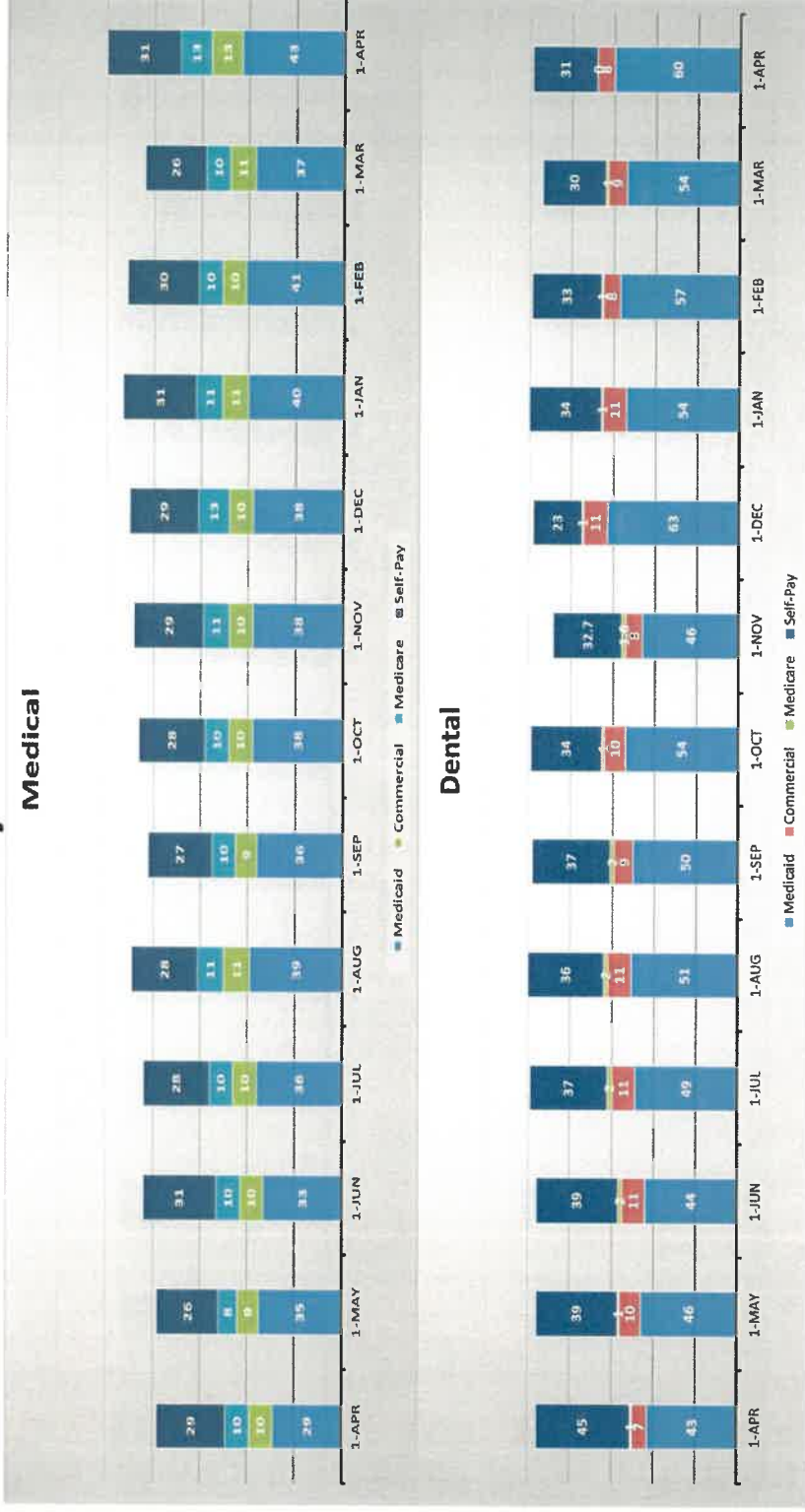
CHD/CCPC Finance
Update

May 12, 2021

Monthly Visit Revenue

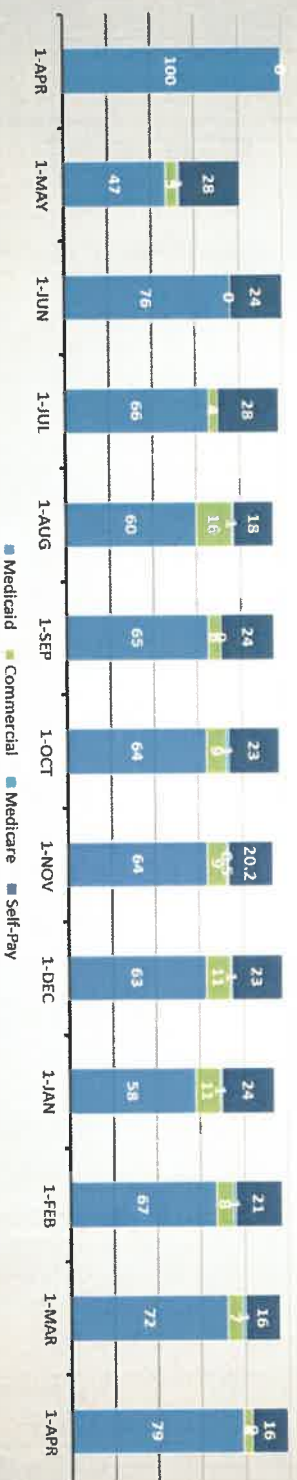


Payor Mix

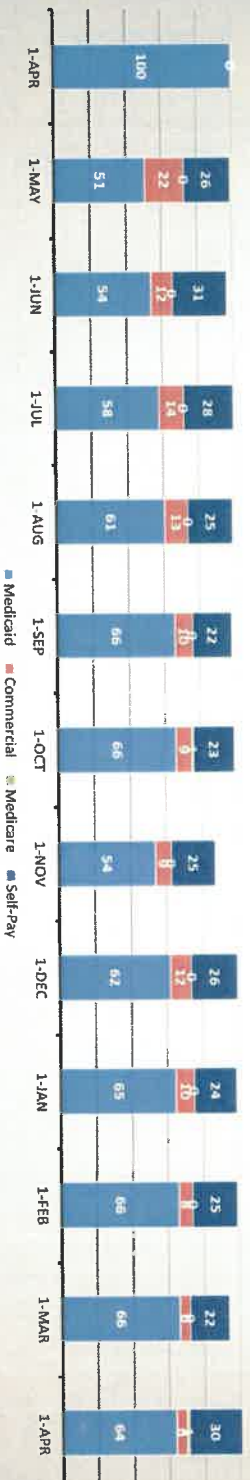


Payor Mix

SBHC - Medical

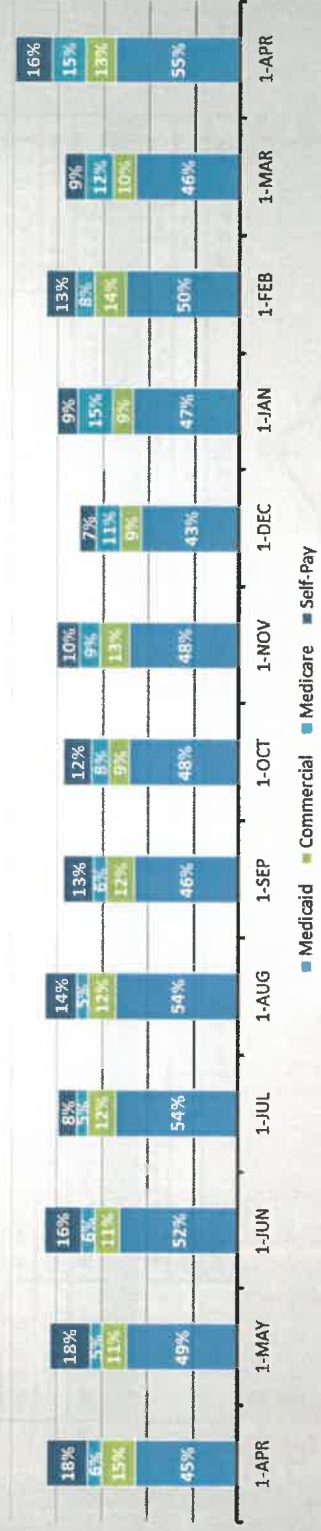


SBHC - Dental



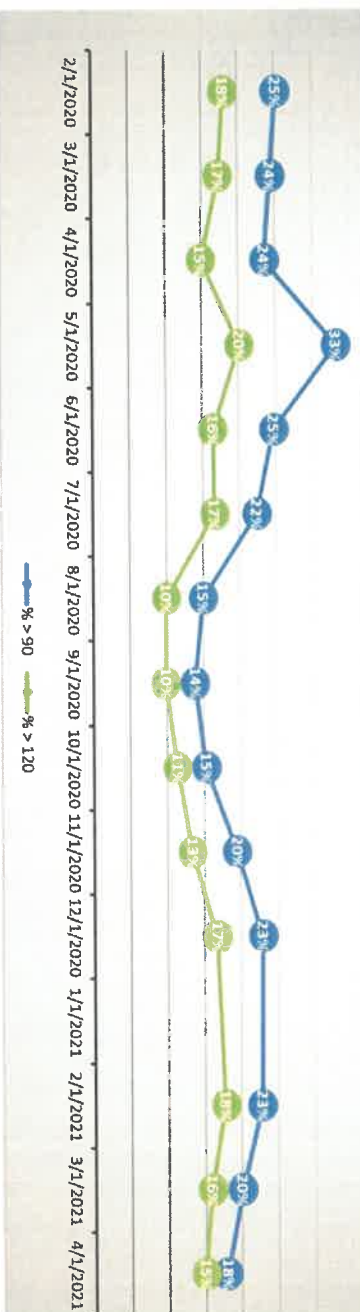
Payor Mix

BH



AR Trends

Aging Period	Insurance April	Patient - All April	Patient - Not on Pmt Plan April	Total April	% Total April
0 - 30	\$1,794,544	\$67,656	\$67,089	\$1,862,201	62.96%
31 - 60	\$309,562	\$87,590	\$86,987	\$397,152	13.43%
61 - 90	\$93,274	\$60,583	\$60,021	\$153,858	5.20%
91 - 120	\$54,245	\$47,784	\$46,932	\$102,029	3.45%
121 - 150	\$39,200	\$53,729	\$53,224	\$92,929	3.14%
151 - 180	\$25,512	\$52,352	\$51,739	\$77,864	2.63%
181 - 210	\$14,264	\$51,345	\$50,870	\$65,609	2.22%
211+	(\$20,398)	\$226,576	\$223,414	\$206,178	6.97%
Total	\$2,310,204	\$647,617	\$640,276	\$2,957,821	
% > 90	5%	67%	67%	18%	
% > 120	3%	59%	59%	15%	



Day in AR & Total A/R

